



Southern Cross

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Southern Cross is published three times a year—Fall, Mid-Winter and Spring. Articles and photos are encouraged and appreciated. With photos, please include caption information. If at all possible, please include a photo of the author with articles. Submission deadline for the Fall issue is **January 10, 2014**.

Send submissions to:

Teresa T. Stewart, SC Editor
stewart.teresa@gmail.com

Richard Boyer,
Division Director

Patrollers Conference August 9-11, 2013

The Southern Division of the National Ski Patrol held its annual meeting this year in Kingsport, Tennessee as has been the case for the past several years. The Marriott MeadowView Resort and Conference Center improves each year as a meeting place for our annual meeting.



In addition to our Board of Directors meeting, we are attempting to provide more and more training classes and educational courses to do two things, 1. Increase patroller interest in the annual meetings 2. Provide patrollers more benefit to attending the meeting. We're also working on alternatives to make the board of directors meeting more compact to allow board members to participate in the other meetings.

In the future look for shorter board meetings made possible by the board possibly meeting via conference calls more frequently during the year to spread the necessary decisions over other meeting times and the development of other opportunities of educational events which are required to increase your preparedness and skills set as a patroller.

This year we had the honor of **Darcy Hanley**, Managing Director from National, **Keith Argow**, the first Southern Division Director, and both **Jim Woodrum** (former Central Division Director) and **Keith Cassidy**, current National Board Members and all visiting our Patrollers Conference. Having their input and sharing their expertise with us was invaluable. Thanks to each of them for traveling the miles it took to be of help to the Southern Division.

Please also remember to vote in this upcoming National Election for new members of the National Board of Directors. Our future as an organization depends on whom we task with the important jobs of guiding us. Please exercise your input by voting!

A Notice to Members of the Southern Division
About a Change To
Article XIV

Recently, the National Ski Patrol Board of Directors unanimously passed a change to **Article XIV of the Bylaws** by adding clarification language. **Article XIV** contains the procedure for amending the Bylaws. This new clarification change was written and approved by the Bylaws Oversight Sub-committee and passed by a vote of the NSP Governance Committee. Finally, the NSP Board passed the amendment by a unanimous vote, which satisfies the 2/3-vote requirement. While it is not necessary for the members to vote on this matter, the NSP Board would like your advisory opinion and requests you let them know if you approve or do not approve of this change to **Article XIV**.

The current language of Article XIV is as follows:

ARTICLE XIV
BYLAWS AMENDMENT (2009 Edition)

- 14.1 Amendment Authority - The Board of Directors shall have the authority to make, amend and repeal the Bylaws by affirmative vote of two-thirds of the board members elected and serving at any regular or special meeting. Provided, however, that any changes to the nominating process, election process or Board of Director Term Limits or quorum requirements for Traditional Member voting as set forth in these Bylaws for the Board of Directors shall require the vote of a majority of the Traditional Members voting thereon.
- 14.2 Amendment Procedure - Amendments to these Bylaws shall be proposed in writing and shall cite the article and section to be amended. Proposed amendments, which may be approved by the Board of Directors, must be delivered to the Board of Directors at least sixty days prior to the regular or special meeting during which the proposed amendment will be discussed. Proposed amendments that must be approved by the Traditional Members shall be delivered to the Traditional Members at least sixty days prior to the deadline for casting the vote on the proposed amendment. Bylaws amendments shall become effective immediately upon completion of the vote.
- 14.3 Supersession of the Bylaws – These Bylaws supersede all prior bylaws.

The proposed change to Article XIV is as follows:

**ARTICLE XIV
BYLAWS AMENDMENT (New Amendment)**

- 14.1 Amendment Authority - The Board of Directors shall have the authority to make, amend and repeal the Bylaws by affirmative vote of two-thirds of the board members elected and serving at any regular or special meeting. If the Board action affects changes to the nominating process, election process, term limits for the Board of Directors or quorum requirements for Traditional Member voting, these special amendments shall require both an affirmative vote of two-thirds of the board members and a confirmation vote of a majority of the Traditional Members voting thereon.
- 14.2 Amendment Procedure - Amendments to these Bylaws shall be proposed in writing and shall cite the article and section to be amended. All proposed amendments must be delivered to the Board of Directors at least sixty days prior to the regular or special meeting during which the proposed amendments will be discussed. After delivery to the Board of Directors, copies are to be delivered to the Governance Committee and the Bylaws Oversight Sub-committee so they may begin their work. During this sixty-day period the Board will accept reports and recommendations from the Governance Committee and/or the Bylaws Oversight Sub-committee. After the sixty-day period the Board is then permitted to discuss the amendments and vote upon them. Amendments rejected by the Board of Directors die, are not sent on for a confirmation vote if they involve the special topics named herein and may not be resubmitted for one year. Special amendments passed by the Board of Directors that are ones that must also be confirmed by a vote of the Traditional Members before they become effective, will then be scheduled for a confirmation vote. After the confirmation voting date has been set, the Traditional Members will be notified of these special amendments and this notice must be sent at least sixty days prior to the deadline for the confirmation vote on the proposed special amendments. The confirmation vote shall be set to coincide with the date for the regular vote for the election of the Board of Directors unless the Board of Directors declares an emergency exists and sets a special voting date for the Traditional Member's confirmation vote. Bylaws amendments shall become effective immediately upon completion of the vote and the official version in the NSP office is to be amended and published within a reasonable time.
- 14.3 Supersession of the Bylaws – These Bylaws, as amended from time to time, supersede all prior bylaws.

SUMMARY

What is clarified in the proposed change? All bylaws amendments continue to be submitted to the NSP Board of Directors. Then for sixty days the matter is not to be discussed or voted upon by the Board. During this sixty-day period, the Bylaws Oversight Sub-committee, the Governance Committee and the Division Directors have time to review the proposed amendment and reports are filed with the NSP Board. This process allows the amendment to receive comments, minor changes or improvements by all of these committees. After the sixty-day period ends, the NSP Board votes to approve the change by a 2/3 majority vote or the proposed change fails. If the matter is an amendment involving member voting or any of the special topics listed in Article XIV requiring the membership to vote; the change to the Bylaws is sent to the entire membership for a vote before the change takes effect.

Members Rights and the Colorado Law. It should be noted here, that regardless of the above new Article XIV language stating the same matter may not be submitted more than once per year to the NSP Board, which keeps the business of the Board moving; the law of Colorado provides a remedy. Colorado Revised Statutes for Not-For-Profit Corporations provides under Section 7-130-103 that whenever 10% of the voting members sign a petition (approximately 2,900 NSP members at this time), the matter is not voted upon by the NSP Board of Directors but goes straight to the membership to approve or reject the proposed change to the Bylaws by a simple majority vote.

While this current change to the NSP Bylaws is not a topic that requires a membership vote, the NSP Board of Directors would like your advice and requests you let them know if you approve or do not approve of this change to Article XIV. It is important for the Southern Division to vote on all national issues to let your national leaders know how you feel.

Submitted by

R. Morgan Armstrong, Chair
Bylaws Oversight Sub-committee and
Past Division Director of the Southern Division



Brent Bowman,
2nd Assistant Division Director



Leaves are turning and snow has already dusted many parts of the northwest. Temperatures are falling and that means its refresher time!!

OEC instructors are preparing for refreshers at various mountains through the region. Make sure you if you are not going to refresh at your own mountain that you check-in and verify if some of the refresher is online. I just completed the on-line portion of the refresher and the instructor refresher for Cataloochee and it was really great. I think the on-line is the wave of the future.

Instructors for disciplines other than OEC are also preparing for the season. Trying to book dates and setting up course material. If you have not attended an NSP course for a while, why not plan get out there and do one this season?? Instructors now would be a good time to get online and verify that you have closed all courses properly from last season (while you are opening new ones for this season).

I am looking forward to a great winter and getting around to the various resorts in the Southern Division. Do your snow dance and keep fingers crossed for a great season!!

Brent



Mike Harris,
Assistant Division Director – South



Another ski season is quickly approaching. I was privileged to attend Blue Ridge Instructor Refresher again this year at Appalachian Ski Mountain. As the refresher cycle continues please be prepared to cast your vote in the National Board election. There should be information available an all the candidates at all the refreshers. Thanks to the hard working group of instructors for a good experience. We are lucky to have the lodge available thanks to the **Moretz** family and **Joe Donadio**.

The Southern Division held the annual Fall Conference on August 9th and 10th again this year at the Meadowview Marriott in Kingsport, Tennessee. The Conference is very Productive having available many updates, breakout sessions integrated with the board meeting. We again had a great hospitality suite and awards banquet. Local information should be in your Region Directors articles and I won't duplicate it. Again I am looking forward to visiting, skiing, and patrolling with as many patrols as possible this year.

Mike Harris

From the Assistants...

Byrd White,

Assistant Division Director – North

Here we go again! Refreshers are in full swing and snow is just around the corner. We just finished the Fall Conference in Kingsport, or so it seems, and now we are headed to the resort. I have been in touch with **Mike Harris** in the South and **Randy Trow** in the North and everything seems to be going as planned. There was a little confusion about Instructor Trainers at the Refreshers. It is nothing to be concerned about, just the NSP way of keeping Quality Control. The plan is for the visiting IT to observe the Instructor Refresher, give some constructive ideas, and then come back for the refresher. I find their ideas to be helpful and that is what they are supposed to be. They help make things uniform throughout the division and spread ideas from one patrol to another. That's all.



I welcome **Milt Triplett** as our new Alumni program supervisor. He has a lot of energy and I know he will do a great job. If you know people who aren't active for one reason or another, but would like to stay involved, please put them in touch with Milt.

As I write this all Southern Division offices are filled. This will change as people move, change jobs or move on for a variety of other reasons. If you are interested in becoming active in Southern Division please talk to your Patrol Representative. Your organization is always looking for good people. If you want to know what is involved or you just want to be better informed about your organization, attend a Leadership Course. You will be surprised at what you can learn in just one day.

For those of you who did not attend the Patroller's Conference in Kingsport you really missed some good stuff. I didn't get to every seminar but the one's I did get to were great. From the seminar on Autism with **Scott Campbell** to the Incident Investigation Workshop with **Wayne Morgan** they were great! **Bob Brewster** held a number of meetings on OEC covering everything from the new online course to how to fill out the new paperwork. I missed most of the Snowsports and Transportation program put on by **Briggs Allen** and **Tony Tingle** but what I did attend was great. All the programs were good but the great part is seeing all the people, fellow patrollers, who really care. I have made some great friends at these meeting with people I would have never met had I not attended.

Your National Organization is holding elections for four positions on the Board of Directors. I cannot stress enough the importance of your vote, please go to the National website and vote. Most of you are aware of the turmoil last year by a few that could have been catastrophic for our organization. We need good people on the board and you can make it happen. We have two of our own Southern Division people running. You should have received a pamphlet with Bios of the candidates. I will not, should not and cannot tell anyone how to vote but if you have questions about any of the candidates, please contact me.

Brent Rockett,
Blue Ridge Region Director

Blue Ridge Region Message

It has been busy for all three mountains in the Blue Ridge Region again this summer. Beech Mt had several mountain bike races and held a music festival and Sugar Mt held their BrewFest in August.



But now as summer has turned to autumn, it is time to start thinking about the upcoming ski season. As you read this you have begun refreshing your OEC skills. A tremendous amount of work goes into the preparation for these refreshers every year. The instructors have already gone through their refresher and have prepared to help make your refresher the best. Again, we can't thank **Cammie Hale** enough for organizing the OEC Refresher. I don't know what we would do without her but I guess we may have to find out next year if we can't convince her to change her mind. If anyone would like to step up for next year, please let **Richard Yercheck** or me know. Also, a thank you goes to each mountain's IOR, **Anne Donadio** at Appalachian, **Theresa Varner** at Beech and **Cammie** at Sugar and to all the instructors who go above and beyond for you. I hope all of you will thank all of the instructors as you go through your refreshers for all they do to make the refreshers a learning and enjoyable experience.

All of the clinics and evaluations have been scheduled for the season and can be found on the Division calendar. Look it over and think about what you may want to do this year. Also, as a result of the success from the Wounded Warrior Ski/Snowboard Day that was hosted by the Appalachian Ski Patrol last year, they will be hosting it again this year. There will be more to come about this event during the season.

See everyone at your refreshers and on the slopes real soon.

Brent

Thank You Ann Wood

For over 25 years **Ann Wood** has held an annual September CPR refresher class at the Guilford County EMS Headquarters for ski patrollers in the Greensboro, High Point, Winston-Salem area. This year's CPR class on September 24 was attended by 30+ appreciative patrollers from Blue Ridge, Dixie and Virginia Region ski patrols. In addition to completing their annual CPR refresher requirement, the participants were able to enjoy the evening by renewing old acquaintances and swapping stories with fellow patrollers. Ann, always being so helpful, is hard to refuse when she ask for instructors to help, so the large number of CPR instructors working on the "check-off" stations allows for quick and smooth event. She also conducts an annual CPR refresher in November for a large group of patrollers at Beech Mountain during the OEC refresher weekend.

Ann Wood has been a valued OEC Instructor, IT, and Instructor Development Instructor for many, many years.

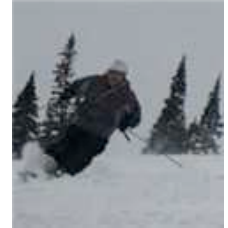
Thank you again, Ann *(submitted by Hugh Jernigan)*

From the Supervisors and Advisors...

Outdoor Emergency Care ... Outdoor Emergency Care ... Outdoor Emergency Care

Bob Brewster,
OEC Supervisor

Time to dust off the board(s), winter is on its way! Snow is falling out west, the leaves are changing and that can only mean one thing.... Refresher season and OEC classes.



Most instructor refreshers have already taken place and some patrols are even finished with their regular refreshers. We had two patrols this year participate in the online refresher, Cataloochee and Wintergreen. What I've heard so far is very favorable. The ability to do a large portion of the refresher online has freed up the afternoon for these patrols to work with patrol on-the-hill activities. With less manpower needed overall it has allowed for more manpower at each station, meaning less waiting and a quicker refresher. Next year I hope to see more patrols participating.

OEC classes are also ongoing as well as a number of challenge courses. Wintergreen and Snowshoe are both running an online course. Both patrols say the classes seem to be running smoothly and students seem to be well prepared when attending their live skills classes.



Why are we moving towards more online material for OEC learning and refreshing? There are many reasons, I cited quite a few in the last Southern Cross. What I think makes these programs very effective is that it allows for the students/patrollers to choose what learning mode works best for them. Instead of listening to a lecture, when you are a visual learner or having to read a text instead of listening to an instructor, these programs let the individual choose what mode of learning they want to use to learn/review the material.

As of this writing, all of the regions have posted their dates for the Senior OEC clinics and evaluations. If you haven't, please consider getting involved in the Senior program. We will make you a more confident and skilled patroller, guaranteed or your money back!

Other items we are working on are ways of providing information to everyone more efficiently in a timely manner and making the forms you need for both OEC and the Senior OEC programs available on the Southern Division internet site.

As always feel free to contact me with questions and comments. See you on the slopes.



Medical Supervisor ... Medical Supervisor ... Medical Supervisor ...

Russell Blakeley, MD, FACC

Medical Supervisor

“Don’t even think about puttin’ that thing up my nose!”

As is often the case, we are seeing protocol changes as we go through the Cycle C Refresher. One of the subtle changes is that we are now more cautious about suctioning an infant’s upper airway during delivery. OEC Fourth Edition (published in 2003) stated, “Now that you have delivered the infant’s head and verified that no nuchal cord is present, you will need to suction the amniotic fluids from the infant’s airway before delivery proceeds.” Certainly this seems absolutely reasonable since one of our first tasks with all patients is clearing the airway. But, this practice along with several others that had long been considered appropriate care around the time of delivery (e.g., certain medications used during labor, methods of warming the newborn, use of 100% oxygen for infant resuscitation, cord clamping) have been questioned, reevaluated, and reconfigured by clinical research. The clearest statement of the new direction in suctioning that I can find is published in the “Neonatal Resuscitation” section of the “2010 International Consensus on Cardiopulmonary Resuscitation and Emergency Cardiovascular Care Science With Treatment Recommendations”. (For anyone who may be interested this is found in Circulation. 2010; 122: S516-S538.) The statement reads “In healthy neonates suctioning of the mouth and nose is associated with cardiorespiratory complications”. Clinical research demonstrated that the risks outweighed the benefits and this resulted in the restatement of recommendations. The writers of OEC Fifth Edition (published in 2012) took these recommendations and reconfigured our childbirth protocol. Now, if the newborn is NOT healthy, suctioning may be needed and that is why OEC Fifth Edition states, “Once the baby’s head has emerged.....only if there is obvious obstruction to spontaneous breathing, immediately suction the baby’s mouth and then the nostrils, using a soft rubber bulb syringe.” The *Skill Guide* for “Assisting with Normal Childbirth” in OEC Fifth Edition still lists immediate suctioning of the baby as a CPI, but we can be forgiven if we choose to qualify that action with “only if there is obvious obstruction”. I do recall that the babies I delivered in Medical School never seemed particularly appreciative of oral and nasal suctioning and now the research has proven them right all along!!



Transportation ...

Transportation ...

Transportation ... Transportation ...

Tony Tingle,

Division Transportation Supervisor

Boy I really missed being in Kingsport for the Fall Conference. I think I had a pretty good excuse my Daughter, Lillie, was due the Monday following the conference weekend and I was a bit hesitant to stray too far from home. Carla gave me permission to go for the day, but the Doctor looked at me like I was crazy. Lillie took her sweet time and arrived 10 days late, thumbing her nose at the Docs as she passed into this world. Thanks to **Bill Clarke** for covering the Transportation Roundtable for me.



Anyway, here it is October and the snow is just around the corner. The Transportation program has been busy right through the summer. **Jay Zedak** is the new National Transportation Director. He's a sharp guy and has all of the Division Transportation Folks working on various projects. Right now I am in the process of reviewing transportation instructors and Instructor Trainers for renewal, so if you hear from me, don't be alarmed. I'm still tracking down some courses that are listed on the NSP website as Active. Again, if you hear from me, don't be alarmed. I will help you however I can to close those open courses.

I just got off my monthly transportation call and I've got a couple things to pass along.

Every year the NSP policies and procedures (P&P) get a going over. The latest copy of the P&P can be downloaded from the NSP website after you log in. Here are a couple of things that I think impact the transportation folks.

- 1) In the P&P, there is a requirement to refresh your sled handlers just like we all refresh our OEC skills. If you go and look at the document, this requirement is found on pages 38 and 106. *"If the patroller's duties include toboggan-handling, that patroller must complete a ski and toboggan handling proficiency refresher, the content of which is determined by the local patrol based on recommendations in the Transportation Program Appendix E."* The moral of this story is that you need to do a toboggan refresher (TREF) on the course registration menu. If it is REGISTERED then you get the added benefit of NSP insurance.
- 2) Here's some good news. The NSP insurance carrier has removed the exemption for ski instruction from the insurance policy. What does that mean? It means that if elements of skiing are addressed in a REGISTERED NSP COURSE (e.g. if a Transportation Instructor is working with you on edge control exercises during a REGISTERED TES, then they are covered by NSP insurance). What this does not get you, as I understand it, is the same level of coverage that the Southern Division Ski School instructors had by paying the additional 60 bucks or so (e.g. a 1 million dollars of liability coverage, additional accident insurance, and the ability to teach skiing outside of a REGISTERED COURSE and maintain insurance coverage). The coverage extended to Transportation Instructors while teaching in a REGISTERED COURSE, is a great step in reducing our individual exposure.
- 3) This revised P&P includes a new Appendix (Appendix B). Here comes the Quality. Appendix B of the P&P includes the quality assurance program for all teaching disciplines. There is now a lot of emphasis for implementing this guidance found in this appendix. For the transportation courses we need to add more robust quality assurance into our courses which will include more frequent audits by ITs. In addition, now every course gets a standard feedback form for each student to complete. Document, document, document will be the name of the game.....and close the courses you register.

I just wanted to pass along a few things that I found out. All that said, I am really looking forward to seeing you on the snow. Shout if you have questions, comments, or just want to talk. Register those TREFs, and have fun!

Snowsports ... Snowsports ... Snowsports ... Snowsports ... Snowsports ... Snowsports

Briggs Allen,

Snowsports Supervisor



A ski patroller was at the gym getting ready to work out for the upcoming season when he noticed a few incredibly attractive members of the opposite sex nearby. The patroller wanted to impress them with all of his prowess so before working out he went to the gym's personal trainer and asked which of the machines could be used that would make him look the best. The trainer looked over at the ski patroller, not yet fit from doing nothing all summer, and said, "Use the machine that's down the in lobby.... it's an ATM".

Oooooooh that hurts.... yet probably hits right at home. At least he was attempting to get fit. With ski season right around the corner there is no better time than today to begin physically preparing for being on the snow. How many of us jump right into that first day on the snow with our minds ready, but our bodies not? Sure most of the time we can get away with it, however this lack of physical conditioning will surely find its way into our skiing/boarding technique. Often times this poor technique, by way of muscle memory, continues for the rest of the season. Not a good way to start off patrolling for the upcoming year.

Getting in condition not only makes you a better skier but also a safer skier as well. We all know the ways we need to exercise our lower extremities, and that's very important, but don't forget strengthening your core. A strong core is critical for efficient snowsports activities. Finally, take 5 minutes a night (while your watching TV) and practice on a circular balance board. Standing stationary, then progressing to knee bends (while on both and then each foot) while remaining balanced on the board, will dramatically improve your on the snow skills. By the way, this is a *must* if you had off-season low back pain or a lower extremity injury or surgery.

For all of you working on a PSIA/AASI certification (and I highly encourage such) I just wanted to let you know PSIA-E has changed their exam policy. Beginning this season, those taking the Level II or III (Parts 1 & 2) test and not passing, will be given credit for that they did pass. This means is that on their next test, they will not have to repeat the areas that they previously passed. For example, if they passed everything but MA, then that is the only portion they will have to take at their next exam challenge.

2013-14 Ski, Snowboard and Telemark Clinics

Whether you are your patrols designated instructor, a S&T instructor, an examiner, a Senior patroller (or working towards such), a Basic patroller or Candidate (with your candidate trainers permission) *you will benefit* from one of our Division Clinics. You will also *earn SES credits*, pick up some great new skiing/boarding skills and have fun doing so with other patrollers. So what are you waiting for register before it is too late.

December 7-8, 2013 Cataloochee Resort, NC

This ski/boarding clinic is suited for patrol trainers, general patrollers, candidates and those seeking preparation for their PSIA exams. This is a great way to improve your skiing/boarding for the rest of the season. Video will be used. NSP SES credit. Course participation fee \$25. Come join us for this early-season clinic.

January 24, 2014 Winterplace, WV

This 1 day ski/boarding clinic has been presented twice over the last four years at Winterplace and has filled and received rave reviews. Jay Zedak, NSP National S&T Program Director and PSIA level III instructor will be the clinic leader along with other PSIA level III instructors from the Central Division NSP Ski School. Video will be used. NSP SES credit. Course participation fee will be \$25.

January 25-26, 2014 Beech Mountain Resort, NC

This ski/boarding clinic has been presented twice over the last four years at Beech Mountain and has filled and received rave reviews. Jay Zedak, NSP National S&T Program Director and PSIA level III instructor will be the clinic leader along with other PSIA level III instructors from the Central Division NSP Ski School. Video will be used. NSP SES credit. Course participation fee will be \$25. Register early as this clinic usually fills quickly.

February 22-23, 2014 Timberline Resort, WV

Telemarkers this clinic is specifically for you to learn new and improve on your existing skills. Our clinic will be taught by a level III PSIA-E Level III Development Team Nordic instructor Jay Nation and is in conjunction with a Telemark Festival at Timberline. Participation is limited to 10 patrollers. Register early. NSP SES credit. Course participation fee will be \$35.

TBA

We hope to have an additional ski/snowboard clinic this season. As of this publication time details are not firm but are forthcoming. Be sure to join us on Facebook and check the Southern Division website frequently for more information.

To register or obtain further details on all the above clinics contact me via e-mail at briggsaln@aol.com.

Until next time, remember Snowsports are simple...turn right....turn left ...and repeat as necessary.



Election Coordinator ... Election Coordinator ... Election Coordinator ...

Bill Smith,

Election Coordinator



This year there will be four open seats on the NSP Board of Director's. Ten individuals have expressed an interest in those positions.

Traditionally the Southern Division has not had a good voting turnout in the National election process. Many patrollers typically ask their line officers (or former line officers, program advisors, etc.) for "recommendations" on who to vote for the BOD positions. They believe the leader has read the candidate's information, they trust the leader's opinion, they believe the leader is more involved and informed on the issues and they believe that the leader has the ability to network with other leaders across the country and become better informed on issues and the candidates. Often they just don't have the time to read all of the related materials, so they don't vote.

In an effort to improve Southern Division voting, the Division leadership has appointed a Candidate Evaluation Committee (with each Region having an opportunity to provide input) to evaluate the National BOD candidates and make available to the Southern Division membership their findings. That group is in the process of reviewing candidate materials and scoring each candidate based on specific criteria.

Prior to the election cycle beginning, the NSP Board identified attributes of being a good board member. Utilizing the criteria, each Board candidate is to be scored on ten criteria that were identified in that process and by Southern Division leadership. The scores will be tabulated and the top candidates identified. This would not be a "single slate" or "approved" list, but rather it is a detailed review and collective scoring of the candidates by the Southern Division leadership. The candidates, (four) this year, that best fit the criteria will be identified and deemed "Most Qualified".

As quickly as this work is completed it will be shared with each Southern Division patroller (in early October) for them to use (or not use) as they see fit. The end goal is to have more Southern Division patroller's participate in the election process.

The voting process is scheduled to begin October 15th and remain open until December 2, 2013. Just use the "Vote" button on the NSP website (www.nsp.org). I encourage each patroller to vote, as it does make a difference in your leadership, the future of the organization, recruiting, and fundraising.

If anyone has trouble logging on (you will need a password and email account). Call **Carol Hudson** (303-988-1111 Ext. 2637). If you do not have an email address, please contact the national office and speak to Carol Hudson.

Trish Deane,
Internet and Website Supervisor



What's new on the web site?

The web site continues to grow to meet the needs of the Southern Division.

The **Women's Program** has been added under the Programs menu and now has its own page (<http://www.southernnsp.org/WomensProgram.aspx>).

You can find information for the upcoming Women's Clinic there. Watch for that page to continue to grow.

We also have a link to the Women's Program on Facebook (<https://www.facebook.com/nspSDWP>).



Another new page is the **OEC Program** page (<http://www.southernnsp.org/OEC.aspx>). Bob Brewster has great plans for this section of the web site. Watch for it to grow over the next year.

The **Snowsports School** has posted its schedule and that can be viewed on both the **Calendar** (<http://www.southernnsp.org/Calendar.aspx>) and the Snowsports School page (<http://www.southernnsp.org/SnowsportsSchool.aspx>).

The **Regional Senior Programs** and the **Division Certified Program** have added their schedules to the calendar. Both of these programs are excellent opportunities to increase your skill level. It's also a great way to meet patrollers from other mountains and to share knowledge/practices.

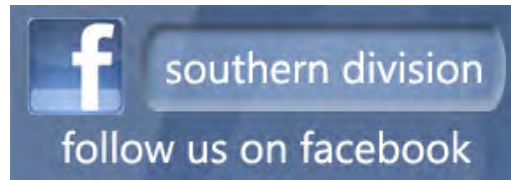
Check out the front page of the web site for tons of information on the upcoming **NSP election**. We need to turn around our poor voting record in the Southern Division and become a voice in what is going on in our organization. The Southern Division's new NSP Candidate Evaluation Committee has done a great job in reviewing the slate of candidates and providing a ranking. You just need to make sure you go out to NSP's web site



(<http://www.NSP.org>) and create an account or make sure your existing account has a current email address so that you will receive election emails. If you haven't been receiving NSP newsletters, then they probably don't have your current email address.

In addition to following the Women's Program on facebook, you can follow the Southern Division by going to <https://www.facebook.com/groups/SoDivNSP>. Hope to see you there!

Trish Deane



Instructor Development...Instructor Development...Instructor Development

Teresa T. Stewart,
Instructor Development Supervisor

The NSP Instructor Development course is an integral part of *all* NSP Educational courses. This is a required step before the mentoring stage with an instructor within the specific discipline with which you are becoming involved (Outdoor Emergency Care, Toboggan and Ski, Mountain Travel and Rescue, Avalanche, Outdoor First Care, etc). This is also a *SENIOR ELECTIVE*.

Interested students should look at the Division Calendar on the Division Website (www.southernsp.org) for registered courses in their Region and contact the Region Instructor Development contact or drop me an email at (stewart.teresa@gmail.com).

Instructors and Instructor Trainers can expect to see changes coming this fall season. Stay tuned to the website and the Southern Cross for updates. Also, coming soon is an on-line Instructor Development Continuing Education module.

Darcy Hanley,
Managing Director NSP
NSP Educational Director



Instructor Development – What You Need to Know

During the past two years under the guidance of **John Keith**, ID National Program Director, the ID Student Manual, ID Instructor Manual and Mentoring Guide have been revised. The revision has been vetted by the ID division program supervisors, the division directors, the education committee and presented to the board. No small feat! Now it is ready for all ID instructors to use. So it is timely to speak to changes, forms and the pathway to be used for patrollers who want to be instructors.

Starting with the **Policy and Procedure** document go to *Member Resources* tab from the *Member Services* page, the document can be found under **Member Links- My Bookshelf**. In the Appendix, pages 89-97, is the Quality Management System. This outlines the Quality Assurance standards for every NSP program. Each program will have 11 National Program Elements, a course Feedback form (to be used by students) and an evaluation form to be used by IT's. Become familiar with these pages.

ID instructor manual, Mentoring Guide and forms are located under the tab *Instructor Resources*. The significant changes here are a revised Mentoring Guide and Instructor Manual. The necessary forms are located here as well. The mentoring form should be used by every mentor to record the activities of the mentee. This form is *not* submitted to the national office. Refer to local protocol for submission of this form. The release form should be used with every course completed by each participant and instructors and kept with the IOR. The ID instructor manual has the following changes:

- Clarification of the traditional VS e-learning hybrid course
- Elimination of learning levels, now located in the Appendix
- Moved lesson planning chapter to earlier in the manual (six-pack)*
- Clarified administrative forms and steps to certification
- Updated ID lesson guides
- Consistency between ID manual and ID instructor manual

There are numerous clarifications for instructors that are notable.

- Every course must be registered with NSP
- The hybrid e-learning course is **NOT** a stand alone course. Hybrid indicates that the learner must demonstrate in person the six-pack teaching.
- Course completion record (CCR) must be submitted to national for the traditional and hybrid course. No CCR, No credit.
- **Instructor Log** must be maintained by every instructor – Member Resources, Education Tools, Instructor Activity Log. Recording in this log directly attaches to the member profile in the national database. This log can be emailed to the supervisor for instructor recertification.
- Instructors will teach in their discipline(s) a representative amount of classes (OEC is at least one lesson per year)

- Instructors will attend a continuing education event once every three years
- Instructors will be observed by an IT at least once every three years

Lastly, there is the **Instructor Application**. This is completed and sent to national as the final step in completing the mentee's journey to becoming an instructor. The forms are available for all instructors but not to mentees. Mentees can gain access to instructor materials under the guidance of the mentor. As questions arise, the communication channel should go from local advisors to region to division. The national office does not make changes to instructors or IT appointments without correct documentation from the division supervisor. IT appointments are made annually from the division supervisor.

Your division supervisors have access to instructor/IT rosters. These rosters are submitted to national annually and are updated prior to December 31. If you are not able to see instructor resource tab on the member page then suffice to say your instructor certification has expired.

The **Course Completion Record (CCR)** should be submitted to education@nsp.org. Submission should have a read reply to insure it has been received at national. Submission of the CCR by fax or snail mail is not reliable. Of course the national office is happy to answer your questions and point you to the supervisor that can best assist.

Virginia Instructor Development News...

By: *Bill Smith*

On Saturday, August 17th, the Virginia Region held their annual Instructor Development Course at Wintergreen Resort. It was a rousing success and there was a good turnout. Three of the four Virginia patrols were represented in the class which made for great discussions and interactions throughout the day.

As a part of the ID Class we were also able to have four ID Instructor candidates each help teach the course. By the end of the day they had earned their ID Instructor credential which will prove to be a great help across the Virginia Region.

Those attending the ID Course included: **Glenn Jackson** from Bryce; **Ryan Ludwig** and **Jason Vitale** of Massanutten; **Rudy Strickland**, **Don Reid**, **Bob McFarland**, **Scott MacKay** and **Carroll Allred** from Wintergreen. The four new ID Instructor's include: **William Drury** and **Laura Lambert** from Massanutten and **Catherine Smithson** and **Charles Wilson** from Wintergreen.

Congratulations to all!!!



Learn to Love to Learn...

By: Bill Smith

Leaders aren't born with leadership skills; true leadership skills must be developed. Our ability to be a good leader at any level can only be strengthened by augmenting our skills with education and experience.

When we realize we don't know something, we seek the missing answers for simply one reason... we care about it. When we care about something, it makes us want to act in a way that creates progress.

That progress can only be achieved by learning.

When we start something new, we're often so uninformed that we don't even know that we don't know. Remember that first day in OEC class or at ski patrol? It quickly becomes evident that we have a lot to learn.

More often than not, we first turn to the growing list of resources to help find answers...the internet, books, mentors and classrooms. That's great, but only if we know what to look for and how to apply the knowledge once we find it. This leads us to the other learning path...experience.

Experience is much harder to capture and articulate. Repetition is only part of it.

In some cases, you may have learned something without even realizing you've learned it: That gut feeling when you look at a patient and know they are going to "crash" if you don't do something immediately is the voice of experience. It contributes greatly to our confidence and ability on scene.

A book or a website can't tell you all you need to know to successfully become a good patroller. On the flip side, as each incident is different, experimental knowledge only gives us one perspective at a time and is constantly changing. Each may appear deceptively simple, but in truth, neither is.

Developing into a good leader needs both education and experience. We must know the theories and understand the issues while exposing ourselves to many experiences that provide the perspectives and practice required to becoming proficient.

Leaders should be selected for their amalgamation of skill, knowledge and experience. It can't just be education without experience or experience without education.

Some of the best advice given to me when I was a young student was, "Learn to love to learn." Back then, I took it to heart for myself and even today I still love to learn. Now I also see it as a lens to view other potential leaders.

There may be no such thing as a born leader, but everyone was born to learn. By cultivating both experience and education, we can cultivate great leaders.

Women's Program ... Women's Program ... Women's Program ... Women's Program

Joy Jucker,
Women's Program Supervisor



2014 Southern Division Women's Clinic

Question:

Want more out of your hours on the slopes?

You have the potential to add to your patrolling experience, the Women's Program is offering you the opportunity.

What: All Women's Weekend Toboggan and Ski Enhancement/ Women teaching women / Building new confidence levels / renewing old ones/ Bonus equipment tuning clinic.

When: January 11, 12 2014

Who: NSP women patrollers All abilities

Where: Cataloochee Ski Area, Maggie Valley, NC
(5,000+ feet in elevation in the Smoky Mountains, just off of I- 40) 30 openings

Cost : \$40.00 Register now!!

How? Pay Pal will accept all credit cards, E-mail Joy Jucker at joyjucker@charter.net you will be sent a bill for the clinic registration.

OR mail a check made out to the NSP Southern Division Ski Patrol. Address: Joy Jucker, 1150 Cherry Blossom Lane, Talbott, TN 37877

Include: Name, address, phone, registration number, email address

Accommodations: There are many places to stay in Maggie Valley. **OR** share a large rental house near the slopes. Approximately \$70.00/person for all nights.

Contact: Joy Jucker **ASAP** if interested in sharing a rental house. joyjucker@charter.net 865-414-2453 (cell)

Senior Program ... Senior Program ... Senior Program ... Senior Program ...

Hugh Jernigan,

Senior Program Supervisor



The end of the 2012-2013 patrolling season concluded another successful year for the Senior Program in the Southern Division with each of our four Regions holding Senior Clinics/Evaluations. The weather conditions in February and March 2013 were no problem for the Senior candidates to “show their stuff” at the Senior S&T Evaluations. The Dixie Region S&T Evaluation held at Ober Gatlinburg February 10th provided had plenty of snow for the candidates to exhibit their skills. The most interesting weather conditions occurred at the West Virginia S&T Evaluation at Snowshoe on March 3rd, where a cold front and heavy snow greeted the candidates and evaluators. Entertainment for the day was provided by Region Director **Tom Wagner** by his telemark skiing demonstration of either (chose one); 1. Avoiding a creek, 2. Panic stopping, 3. Effective ways to get snow out from under jackets, or 4. Finding ejected skis in deep snow.

Well organized and attended OEC Senior Evaluations were held in all four Regions.

The 2013-2014 season is getting near and should be a great year for patrollers looking to get into the Senior Program. There are dedicated Senior Program Coordinators in place for each Region (see below) who are excellent information sources for interested patrollers.

The Senior Program is designed for NSP members who aspire to the upper levels of skiing/snowboarding and outdoor emergency care proficiency. It provides a forum in which patrollers can enhance personal skiing/snowboarding and toboggan-handling proficiency, improve their ability to manage OEC scenarios, and expand their patrolling knowledge and skills. The Senior Program is also excellent preparation for patrollers looking to move into leadership roles in the NSP.

Training is an essential part of the program. Senior candidates are expected to spend a significant amount of time reviewing senior criteria and using the required knowledge and skills to practice scenarios on challenging, senior-level terrain under various conditions in the patrolling environment. Senior candidates can also take advantage of clinics in which they receive constructive and corrective feedback on their performance.

Dedicated Senior Trainers/Evaluators in the four Southern Division Regions work with Senior Candidates to: provide suggestions for improvement, give an understanding of the required level of performance, and instill an increased awareness of advanced patroller skills.

To become a participant in the Southern Division Senior Program you only need to have your Patrol Representative complete the “Senior Candidate Application” and send to the Region Senior Coordinator through your home ski patrol Senior Coordinator, if the patrol has a designated person. The application can be found at: https://www.nsp.org/about/nsp_programs/senior.aspx -- scroll down to **Senior Candidate Application**.

Region Senior Program Coordinators

(see current Staff Directory available at southernmsp.org – select staff from home page)

WEST VIRGINIA REGION SENIOR PROGRAM

Ms. Mary Lou Legg [2012]

[H] 540-815-8337

marylou.riverrunner@gmail.com

VIRGINIA REGION SENIOR PROGRAM

Mr. T. Harris [2003]

[H] 804-320-1901

nsptandpeg@hotmail.com

BLUE RIDGE REGION SENIOR PROGRAM

Ms. JoAnn Ehlinger [2011]

[H] 828.273.6314

joannmsp@gmail.com

DIXIE REGION SENIOR PROGRAM

Mr. Bill Clarke [2011]

[H] 828-293-0491

[C] 828-421-7452

clarke@email.wcu.edu



National Ski Patrol Safety Team ... National Ski Patrol Safety Team ...

Brett Henyon,

Division National Ski Patrol Safety Team

The Safety Team met in Lakewood, CO in September to discuss upcoming initiatives. I am excited to share some of the things we discussed and where the National Ski Patrol Safety Team will be focusing our efforts for our upcoming season.



1. January is National Safety Month – more information will be disseminated to your mountain representatives about things we will be doing for Safety Month.
2. The ‘Lead by Example’ pins are available through the Safety Team, but other Safety items like the bandanas, lanyards, baseball cards, and rack cards are available through the NSP catalog – just pay the shipping and they are yours.
3. We will continue to focus on ‘Know the Code’ and this will be a key intuitive every year.
4. The Safety Team is working with the High Fives Foundation through a symbiotic relationship to share the message of proper helmet use. Check them out at <http://www.highfivesfoundation.org>
5. NSAA and NSP continue to focus on Workman’s Compensation issues – remember to continue to make your work ‘environment’ safe for you as an individual, your teams, and our guests. Collisions remain very high in Workman’s Comp cases. What can *you* do to help prevent collisions?
6. Chair lift Safety will remain a key topic again this year – remember – **Sit Back and Hold on!**
7. We will be focusing on Avalanche Awareness, ‘Blue Groomers’, and off hours mountain use. This is particularly applicable to the Intermountain Division and Pacific Northwest.
8. There are some changes coming to Terrain Park Safety and initiatives – stay tuned for updates.
9. We will be addressing mountain bike programs ‘best practices’ and things that we as patrollers can do to improve these programs.
10. We also discussed PEC 2015 and how we can enrich the program, increase attendance, and make PEC 2015 something that every patroller wants to attend. Stay tuned!

Text – NSP to 50555 to get messages from NSP, Text SAFETY to 50555 to get NSP Safety Messages

Brett Henyon

434.971.3848 (office)

434.249.5164 (mobile)



Annual CPR Refresher @ Greensboro EMS Base September 24, 2013
Ann Wood of Beech Mountain Instructor Coordinator
(photos submitted by Hugh Jernigan)



Ann Wood briefs the CPR Refresher class held annually at the Guilford County EMS Base in Greensboro, NC. Patrollers from Blue Ridge and Virginia patrols that reside in the greater Greensboro metro area serve the Beech Mtn., Appalachian Mtn., Sugar Mtn., Winterplace, Smoky Nordic, Hawksnest and Alumni patrollers.



Patroller Becomes New US Citizen – July 4, 2013

Susanne Ebling, a Certified patroller from Wintergreen, became a new U.S. Citizen during a 4th of July naturalization ceremony at Monticello. Everyone clapped for each new citizen. When it was time for Susanne to get her certificate, however, loud cheering and whistling erupted from a group of patrollers who were on hand to cheer Susanne on. After shaking hands with the Judge, Susanne got a big hug from the key speaker, Dave Matthews. Susanne is originally from Germany.

Susanne states “Thanks so much, Teresa! It was one of the best days of my life and I'm really happy to be able to call myself an American citizen now. It just "feels right." And the support that I received from the Patrollers is indescribable! The Judge was so impressed by the audience's cheers when my name was called.... It truly set me way apart from the other 78 new citizens. I had a blast!”



Basic Leadership for the Ski Patroller ... Basic Leadership for the Ski Patroller ...

You Are a Leader

Who are the leaders in our organization? **How** did they get there? **What** sets them apart?

Every good patroller is a leader. Do you want to be better? Your chance is coming on **December 14** at Snowshoe Resort. The course, “Basic Leadership for the Ski Patroller”, is a Senior Elective. This 8-hour course deals with Effective Leadership Skills, Coaching and Mentoring, Effective Communication Skills, Risk Management and its application in snow sports along with Leadership Opportunities with NSP, your Division Region and patrol levels.

For more information or to sign up, please contact **Tom Wagner**, (wagnertew@frontier.com)

Zermatt Ski Trip – Jan. 31st 2014

Friday, January 31, 2014 – Sunday, February 9th, 2014

Go to www.AtlantaSkiClub.org to sign-up.

Zermatt - a mile high ski Mecca for all levels of skier at the foot of the majestic Matterhorn! Best known for its southern exposure, high snowfall levels and quintessential Swiss charm, Zermatt is an incredible ski destination, one of the top 10 in the world! Ski the three main ski areas of Rothorn, Gornergrat or Matterhorn Glacier, and the ski across the border to Cervinia, Italy for lunch. Zermatt is also renowned for its “all-inclusiveness” and no use of cars in the village – electric cars and horse drawn sleighs and carriages are the only transport allowed. The Hotel Perren is ideally located in the center of Zermatt and you will have free use of the sauna and steam room and entrance to the indoor swimming pool at the Hotel Christiania.

Before returning home, spend a day in one of Europe’s most beautiful cities, Geneva, situated along the banks of Lake Geneva at the foot of the Alps. Stroll the promenades around Lake Geneva, wonder the maze of cobblestone streets in Old Town, step into St. Paul's Cathedral, tour the United Nations headquarters, or visit the Red Cross Museum.

For additional information regarding Zermatt and Geneva go to:

<http://ski-zermatt.com/winter.html>

<http://www.hotel-perren.ch/>

<http://cornavin-geneve.hotel-rv.com/>

<http://www.geneva.info/>

Trip Coordinator: Ann Blakely / A2blakely@att.net / 770-330-3569

Complete Package Includes:

- Round-trip transportation (Atlanta/Zurich, return Geneva/Atlanta) on Delta Airport Transfers
- 7 nights at Hotel Perren in Zermatt – double occupancy
- 1 night at Hotel Cornavin in Geneva – double occupancy
- Breakfast buffet daily
- 4 course dinner for 5 evenings at Hotel Perrin in Zermatt
- ASC parties and activities
- Flight Information is **subject to change at any time** and may not be reflected on the website, contact trip coordinator for updates:

01/31/14 DL 066 Dep. ATL 4:52pm arr. ZRH at 7:45am (2/1)

02/09/14 AF1743 Dep. GEN at 1.00pm arr. PAR at 2.10pm
DL 029 Dep. PAR at 4.10pm arr. ATL at 8.16p

Barcelona Extension Optional - Contact Trip Coordinator for Full Details

2/12/14 AF1449 Dep. BAR 6:50am arr. PAR 8:45am
AF682 Dep. PAR 10:55am arr. ATL at 2:40pm

Trip Price:

Complete Package: \$2,965.00

Mountain* Package: \$2,020.00

Deposit: 50% with sign up

Final Payment in Full: 11/10/13

* Mountain Package does not include air transportation or guarantee airport transfers. Contact Trip Coordinator for availability and pricing on single supplements.

Zermatt Ski Trip – Barcelona Extension

Interested in seeing Salvador Dali's Museum, Museum Picasso, Gandi's La Pedrera or La Sagrada Familia? Join Jim & I on an extension to Barcelona, Spain.

After skiing Zermatt and spending Saturday afternoon/evening in Geneva, we will depart Geneva on Sunday, Feb. 9th at 1PM on EasyJet's direct flight to Barcelona arriving at 2:25PM. We will spend Sunday afternoon/evening, Monday and Tuesday taking in the sights of Barcelona. Then depart from Barcelona on Wednesday morning, Feb. 12th at 6:50AM, arriving in Atlanta at 2:40PM (Flight change with 2 hour layover).

Jim & I will be staying at Hotel Avenida Palace (4 star) in Barcelona, 5 minute walk from Plaza Catalunya, La Ramblea and Paseo de Gracia - a great location. Ground transfers from airport to hotel and back to airport will be via taxi or airport bus.

Due to EasyJet's economical airfare structure, it is not advantageous to make these reservations through the Atlanta Ski Club's travel wholesaler. This Barcelona extension will be "A la carte" meaning you will make our own reservation on EasyJet and at Hotel Avenida Palace. Also, ground transfers, meals, tours, etc. will all be at our own expense.

EasyJet's airfare will be \$110 if you are checking 2 pieces of luggage (each weighing 44 lbs. or less) -YOU will book your "one way" reservation
Hotel Avenida Palace is \$471 (331.75 EURO) for 3 nights/standard room, single or double occupancy - YOU will book your hotel reservation

If you wish to join Jim & I on this Barcelona extension you need to reply to this email, or send an email to a2blakely@att.net stating that you would like your return flight to be on Feb. 12th from Barcelona to Atlanta. This email needs to be received by Nov. 10th. (Non-extenders will be returning from Geneva to Atlanta on Sunday, Feb. 9th.) There is no additional cost for returning from Barcelona to Atlanta on Feb. 12th, versus returning from Geneva to Atlanta on Feb. 9th.

Go to the following websites for additional information and making your reservations:

<http://www.easyjet.com/us/>

<http://www.husa.es/en/hotel-avenida-palace.htm>

<http://barcelonaturisme.com/>

<http://www.viator.com/Barcelona-tours/d562-ttd?pref=204&aid=m1787>

Looking forward to meeting you on Sunday, Oct. 6th, 4PM at our Get-Together. In the meantime, please feel free to call me at 770-330-3569 if you have any questions.

Cheers,

Ann Blakely

A2blakely@att.net

770-330-3569

Awards ... Awards ... Awards ... Awards ... Awards ... Awards ... Awards ... Awards ...

Peg Harris,
Awards Supervisor

Annual Southern Division Awards 2012 & 2013

As I begin to write this article for the Southern Cross, I realized that I had neglected to write one for 2012. I must have had a huge senior moment or we were traveling in our RV. Anyway, it is so important to recognize those patrollers who received awards for each year so I am beginning this article with the 2012 recipients.

Certificates of Appreciation

Ryan Costin, General Manager & **Gil Adams**, Ski Patrol Director, Beech Mountain Resort
In appreciation for hosting the Division Snowsports clinic January 2012

Chris Bates, General Manager, Cataloochee Resort & **Wayne Morgan**, Cataloochee Ski Patrol
In appreciation for hosting the Division Snowsports Train the Trainer Clinic in December 2011

Terry Pfeiffer, Manager & **Walter Watson**, Patrol Rep, Winterplace Resort
In appreciation for hosting the Division Snowsports Improvement Clinic in January 2012.

Walter Watson, Patrol Rep, Winterplace Resort
In appreciation for hosting the Division Snowsports Improvement Clinic in January 2012

Dan Moss, Director & **Jay Zedak**, Former Director, Central Division NSP Ski School
In appreciation for instructing at 4 Southern Division Snowsports School Clinics over the last 2 years

Peter Jucker, Patroller , PSIA/AASI instructor, Ober Gatlinburg/Cataloochee
In appreciation for instructing at 2 Southern Division Snowsports School Clinics in 2012

Service Awards by Patrol

Appalachian

Kent Graham	10 years	John Whitener	10 years
Steve LaPointe	10 years	Mark Latendresse	15 years
Chris Martin	10 years	Debbie Lentz	15 years
Dennis Simmons	10 years	Mark Soule	15 years
Scott Smith	10 years	Joseph Donadio	25 years
Michael Sutton	10 years		

Beech Mountain

James Niver	10 years	Richard Adams	25 years
Amanda Olson	10 years	Charles Handley	25 years
Brett Pryor	10 years	Greg Sowers	25 years
Alexis Santi	10 years	Douglas Whelan	25 years
David Hall	15 years	Bob Mahoney	30 years
Julia Adams	20 years	Charles Travis	35 years
Dan Cheek	20 years	Rodney Farris	40 years
Tim Holland	20 years		

Blackwater Nordic

Ronald Alt	15 years	Gary Berti	20 years
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Bryce Mountain

John Kern	10 years	Robert Mecaughey	20 years
G. William Nabers	10 years	Kevin Fagan	25 years
Jonathan Snow	10 years	Kent Christian	30 years
Steve Sutton	10 years	Carl Larsen	35 years
Lee Miller	15 years		

Cataloochee

Colin Halligan	10 years	Keith Kiser	20 years
Scott Krein	10 years	Thomas Raudorf	25 years
Robert Brewster	15 years	Randall Avery	45 years
Brent Bowman	20 years		

Cloudmont

Bob Palik	45 years		
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Massanutten

John Doyle	10 years	John Bartus	15 years
Emily Hall	10 years	Jeffrey Salem	25 years
George Vandenbosche	10 years	Charles Coleman	35 years
Carol Bartus	15 years	Robert Martin	35 years

Ober Gatlinburg

Phil Carney	10 years	Glenn Campbell	15 years
Craig Ratcliff	10 years	William Mattison	20 years
Rhonda Ratcliff	10 years	David Bjornstad	30 years

Sapphire Valley

Ken Collins	25 years	Ben Tholkes	35 years
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Snowshoe

Daniel Cincotta	10 years	Howard Gibson	25 years
Forrest Cox	10 years	Jerry Goldfarb	25 years
Ronald Bailey	15 years	Michael Cassis	25 years
Mary Legg	15 years	Jan Gooding	25 years
Christopher Methvin	15 years	Claude Hylton	25 years
Susan Murad	15 years	Jeffrey McKelvey	25 years
John Carruth	20 years	Nancy Tiffey	25 years
Jason Hall	20 years	Daniel Vincent	25 years
Mark Poore	20 years	Robert Humphris	30 years
Daniel Philippi	30 years	Jan Starr	35 years

Southern Admin Patrol

Mike Harris	35 years
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Sugar Mountain

Adam Rhyne	10 years	Clarence Ilderton	25 years
Mandy Self	10 years	Dirk Krause	25 years
Robert Barbour	15 years	James Bolton	30 years
Melissa Rees	15 years	Josephn Chesson	30 years
Randy Wrenn	15 years	Larry Fleming	30 years
Bryan Webb	20 years	James White	30 years
Patricia Woody	20 years		

Timberline

Aaron Martin	10 years
Joseph McNeer	20 years

Wintergreen

Robert Fedak	10 years	Paul Thompson	15 years
Bob Knox	10 years	Peggy Harris	20 years
Robby McFarland	10 years	Judith Kay-Monaghan	25 years
Carl Smith	10 years	Robert Leavenworth	25 years
Robert Coleman	15 years	Douglas Carlberg	40 years
Shawn Fields	15 years		

Winterplace

Kent Roberts	10 years	David T. Creager	25 years
Nadine Watson	15 years	Stephen Finch	25 years
Walter Watson	15 years	Cynthia Boehling	35 years
Byrd White	20 years		

Wolf Ridge

Joel Harrison	10 years	Rick Ligeikis	25 years
David Katterman	20 years	Lee Wilkinson	25 years
Wayne Person	20 years		

NSP Angle Pin

Jennifer Gohl for her service and dedication to the Wintergreen Ski Patrol's Youth Patrol

National Appointments

Norris Woody NA # 11308 (presented at the board meeting in Denver) -- Sugar

Randy Trow NA # 11346 (presented at Bryce in April) -- Bryce

William Drury NA # 11348 -- Massanutten

Patroller's Cross

Personal sacrifice in service to all who ski

Dale E. Spencer -- Appalachian

Division Outstanding Winners

Alpine Patroller

Bob Brewster
Cataloochee

Runner Up

Oscar Knight
Appalachian

OEC Instructor

David Kilmer
Wintergreen

Instructor

Richard Sanders
Appalachian

Runner Up

Matt Weitz
Wintergreen

Large Alpine Patrol

Cataloochee

Runner Up

Appalachian

National Outstanding OEC Instructor Runner Up – Recipient of a Silver Merit Star

David Kilmer
Wintergreen

2013 Awards

Now let me begin with the 2013 banquet. After my initial panic over the many boxes containing all the awards sitting on a very wet carpet in our hotel room from a leaky AC unit, there didn't seem to be any damage to any of the frames and other awards!! And as always, thanks to my wonderful husband who is there to help with all the lifting and transporting and for all the other little jobs he does to make my job as your awards advisor a little less stressful.

It is always a pleasure to look out at the crowd of folks who make the effort to come to this banquet. This year we had a great one, especially having past division directors **Neil Booth**, **Morgan Armstrong** and our Southern Division founder **Keith Argow**. Richard and I try hard to give each recipient their due but it does take a while to do this. I am constantly thinking of new ways for presentation so you may be surprised at next year's event. We both know how important it is for everyone to get back to the hospitality room after a nice dinner!

Here are this year's recipients.

Service Awards

Instructor

6 yr

Bradley Hinton
Victor Misenheimer
Jenny Primm
Scott Smith

12 yr

Henry Horn
Adam Lentz

18yr

Anne Donadio
Hugh Jernigan
Brent Rockett
Richard Sanders
Eddie Winkler

24 yr

Mike Fletcher
Tom Gant
Charles Lentz
Gordon Sox
Mark Taylor

Appalachian

Service

10 yr

Jacob urleson
Kim Davis
Cindy Hinshaw

15 yr

Henry Horn
Carroll Lowe
Sam Taylor

Mike Teague

20 yr

Michael Fletcher

25 yr

Mitchell Davis
James Morris
Eddie Winkler

35 yr

E. B. Fox
Tony Ray

Instructor

6yr

Michael Baxley
Dan Cheek
Toni Cheek
Frances Edwards
Kenneth Hale
Richard Lott
Amanda Ohlson
Sabrina Powell
James Niver
Michael Sandford
Collin Waldron

12 yr

Julie Adams
Elise Allen
Margaret Rees
Theresa Varner
Richard Yerchek

18 yr

Ronald Clyde
JoAnn Ehlinger
Douglas Gilstrap
Jane Miller
Raymond Smith
Harvey Varner

24 yr

John G. Adams
Briggs Allen
James Gayle
Richard Laws
Mark Rees
Ann Wood

Beech

Service

10 yr

Chris Haley
Thomas Handley
Matthew Pipkin
Collin Waldron

15 yr

Elise Allen

20 yr

David Kaser

25 yr

Robert Schisla

40 yr

James Shuttleworth

45 yr

Michael Ohlson

Instructor

Service

Blackwater Nordic

15 yr

Stephen Strothers

40 yr

Penelope Dimler

Bryce

6 yr

Lisa Gravitte

Lee Miller

Jonathan Snow

12 yr

Bill Kost

Kurt Legenhausen

18 yr

Nancy DiBenedetto

Patricia Lessy

Anthony Wells

Lacy Williams

10 yr

Drew Fagan

Gray Herter

Jenny Larsen

Bryce Lavay

15 yr

Lisa Gravitte

Rodney Torp

25 yr

Carlton Sampson

35 yr

Patricia Lessy

40 yr

Lacy Williams

45 yr

Robert McCowen

Instructor

6 yr

Russell Blakely
Craig Cox
Scott Krein
Lynn McCarragher
Bruce Stout

12 yr

Bob Brewster
David Hall
Chris Polhemus
Michael Wolf

18 yr

Stephanie Crowe
James Peterson
Tony Tingle

24 yr

Joy Jucker
Wayne Morgan
Ed Saleem
Melanie Wolford

18 yr

William Parks

Service

Cataloochee

10 yr

Tanya Thomas
Sabine Hardin
Lynne McCarragher

15 yr

Gordon Petit

20 yr

James Peterson

25 yr

David Gunter

30 yr

Tony Thonus

35 yr

Robert Feldman

40 yr

Neil Booth
Robert Landin

50 yr

Janie Bollinger
Roger Bollinger

Cloudmont

10 yr

David Long
Franklin Marshall

20 yr

Randi Bjornstad

Hawksnest

30 yr

Brent Rockett

Homestead

25 yr

James Birchfield

Instructor

6 yr

Travis Dorman
John Doyle
Steve Escobar
Paul Goulart
Maryland Lafoon
George Myers

12 yr

Carol Bartus
Chris Bartus
John Bartus
Nancy Bradburn
Tom Byron
David Pedrick

18 yr

Mark Andrews
Scott Cambell
Brian Dubas
Todd Horting
Sanford Montalto
Kenneth Pankow

24 yr

Jim Borher
Leslie Carter
Tom Olander

Service

Massanutten

10 yr

James Bradshaw
Marc Severe

15 yr

Tom Byron
Charles Harner

30 yr

Michael Miller

40 yr

Leslie Carter

Instructor

6yr

Adrienne Armes
Joe Ayers
Glenn Campbell
Dave Crawford
John Crawford
Steve Ebb
Stewart Foshie
Grigori Gavrilets
Dedra Kaufman
Bob Lewis
William Mattison
Armand Mendez
Brandon Olson
Craig Ratcliff
Rhonda Ratcliff
Ryan Rose
Troy Tissue

12 yr

Brent Galloway

18yr

Dennis Slagle

12yr

David Castildini

6yr

Teresa T. Stewart
Fred Wessels

Service

Ober Gatlinburg

10 yr

Dave Crawford
Toby Flynn

15 yr

Jeff Hostler
Jessie Hunter

20 yr

Brent Galloway

35 yr

Dennis Slagle

Sapphire Valley

35 yr

Timothy Bauer

Smoky Mt Nordic

25 yr

Patti Johnson

Instructor

12 yr

Charlotte Bradley
Gregory Gill
Jason Hall
Mary Legg
Jane Poundstone
Karen Sealock

18 yr

John Magi
Jim Maxwell

24 yr

Janet Starr

6 yr

Camille Hale

18 yr

Steve Kuller

24 yr

Jan Starr

Service

Snowshoe

10 yr

Lanelle Fischer
Terri Mohnacs

15 yr

Charlotte Bradley
Timothy Estep
Gregory Gill
Christopher Jacobs
David Orlando

20 yr

Mark Mendes
Marie Mohrman
Anne Slayton
Les Stiers

25 yr

Virginia Weisz

35 yr

Jon Magi

Southern Admin

45 yr

James Underwood

Instructor

6 yr

Robert Barbour
Roger Bushnell
David Hurtz
Jeremy Hoke
Meridith Philips

12 yr

Patrick Benson
Cindy Fleming
Jonathan Hale
Terry Loges
Michael Milligan, Jr
Alex Rucker
Gene Self
Mary Self
Ronald Scott

18yr

Babette Fleming
Patricia Woody

24 yr

Flynn Harris
Norris Woody
James Bolton
Larry Fleming

6 yr

Richard Dunne
Scott Frankenhouser

12 yr

Darren Bennett
William Cox
William Fitzgerald
Mike Smith
Charles Weatherford.II

18 yr

Janet Basile
Robert Chatman
Steve Cvechko,Jr
Joseph McNeer

Sugar

Service

10 yr

Roger Bushnell
John Powell

15 yr

Tim Hagaman
Terry Loges

20 yr

Babette Fleming
Jane Johnson
Mary Self
Mark Thurston
Steven Wall
Jean Webb

40 yr

Doug Groce
Norris Woody

Timberline

10 yr

Aaron Sworden

15 yr

Darren Bennett
William Cox
Richard Dunn
Scott Kersjes

30 yr

Dale Schultz

Instructor

Service

Wintergreen

6 yr

Debbie Gagon
Paul Gagon
Brett Henyon
William Hogsten
Chuck Lollar
Jay Matula
Robbie McFarland
Robin Meyer
Holly Mueller
Meggan Robbins
Harry Warren
Matt Weitz

12 yr

Keith Cassidy
Christopher Cuthbert
Patricia Deane
Ted Forbes
Tom Hughes
Gregory Pence
Virginia Ragsdale
Paul Thompson

18 yr

Tucker Crolius
Brandon Deane
James Dick
Mary Graham
Janice Haigler
Peg Harris
T Harris
Bob Leavenworth
John E. Pouncey
William Smith

24 yr

Judi Kay Monaghan
Morgan Armstrong

10 yr

William Hogsten
Peter King
Chuck Lollar
Jay Matula

15 yr

Christopher Cuthbert
Patricia Deane
Landon Harris
Brett Henyon
Geoffrey Stag

20 yr

Tucker Crolius
William Smith

25 yr

James Dick
Mary Graham

35 yr

Robin Meyer

Instructor

6 yr

Adam Carrico
Issac Colvard
Kellie Colvard
John Darrow
David Halloway
Andrea Marino
Alex Overmiller
Brett Scaggs
Jonathan White
Matt Word

12 yr

Charles Clements
Thomas Dragan
Stephan Finch
Byrd White

6 yr

Glenn Larsen
Per Larsen
Matt Piscatelli

12 yr

Thomas Bingham
Bill Boughton
Larry Erb
Michael Erb
Sue Estridge
Jerry Stamey

18 yr

Matt Lowery
Randi Lowery
Rhonda Smith

Winterplace

Service

10 yr

John Darrow
Shane Dragon
Tim Jewett

15 yr

David Wallace

20 yr

Teresa Mason

30 yr

Lowell Franz
Joy Marr
George McMurray

Wolf Ridge

10 yr

Michael Erb
Sue Estridge
Bill Herring

20 yr

Rhonda Smith

National Appointments

Rhonda Smith NA# 11430 -- Wolf Ridge
Trish Deane NA# 11432 -- Wintergreen

Patroller's Cross

Trish Deane -- Wintergreen
Richard Coyne -- Cataloochee
Jim Brown -- Appalachian

Distinguished Service

Richard Chadick DSA# 1356 -- Wintergreen
Brandon Deane DSA# 1357 -- Wintergreen

Division Outstanding Winners

Alpine Ski Patroller

Meggan Robbins
Wintergreen

Instructor

Brandon Deane
Wintergreen

Patrol Rep

Joe Donadio
Appalachian

Paid Patroller

Paul Gagon
Wintergreen

Large Alpine Patrol

Appalachian

Ski Patroller

Mark Cook
Appalachian

National Outstanding Runner Up – Recipient of a Silver Merit Star

Instructor

Brandon Deane
Wintergreen

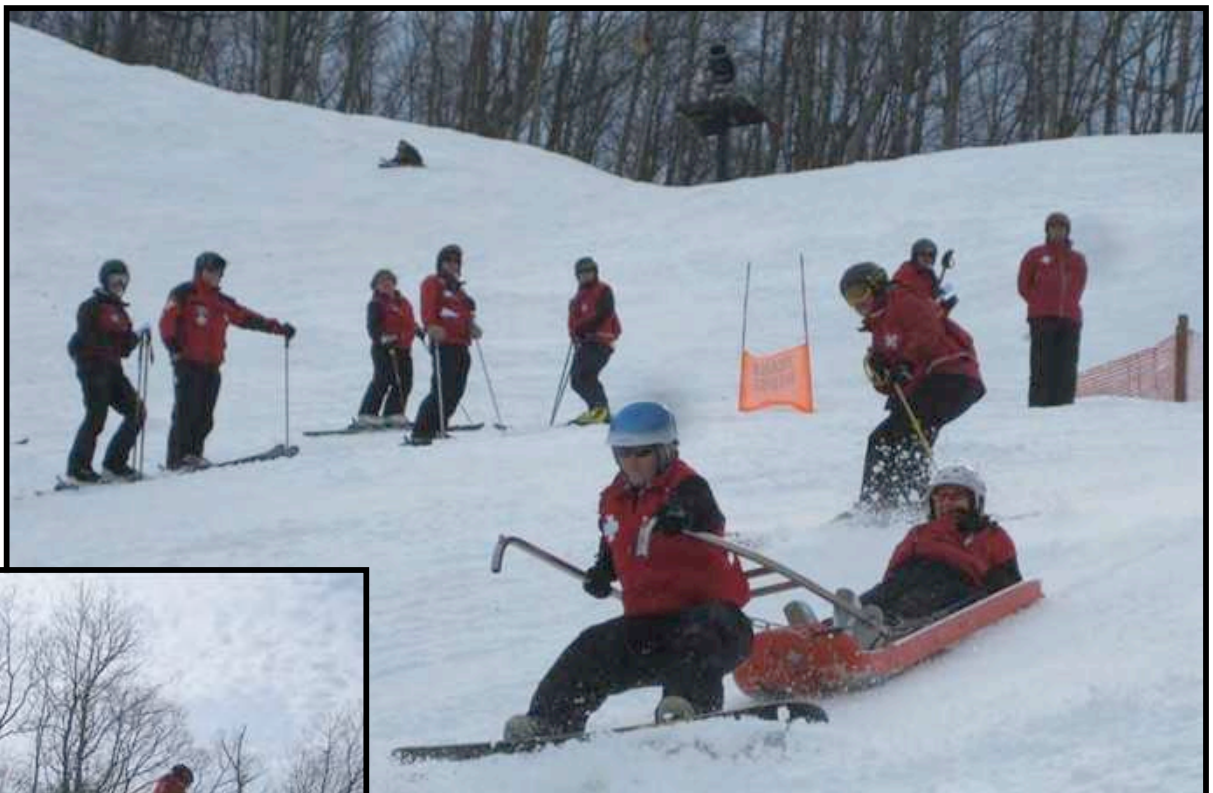
Patrol Rep

Joe Donadio
Appalachian

Thanks to all of you who submitted the award nominations and congratulations to all the recipients. I say this every year - This is a reminder to all Patrol Reps, Patrol Directors, Region Directors and Awards Advisors that this is one of the best ways to thank those who so deserve the recognition. With that said, I expect nominations in all of the categories from each patrol next award season! Remember, it is never too early to start thinking about who needs to be nominated.

Thanks to everyone who made this year's awards banquet such a success!

Ober Gatlinburg S & T Evaluation -- February 10, 2013
(Photos submitted by Hugh Jernigan)



Snowshoe S & T Evaluation -- March 3, 2013
(Photos submitted by Hugh Jernigan)



Above – “Getting Ready”

Right and Below →
“Evaluation Runs”



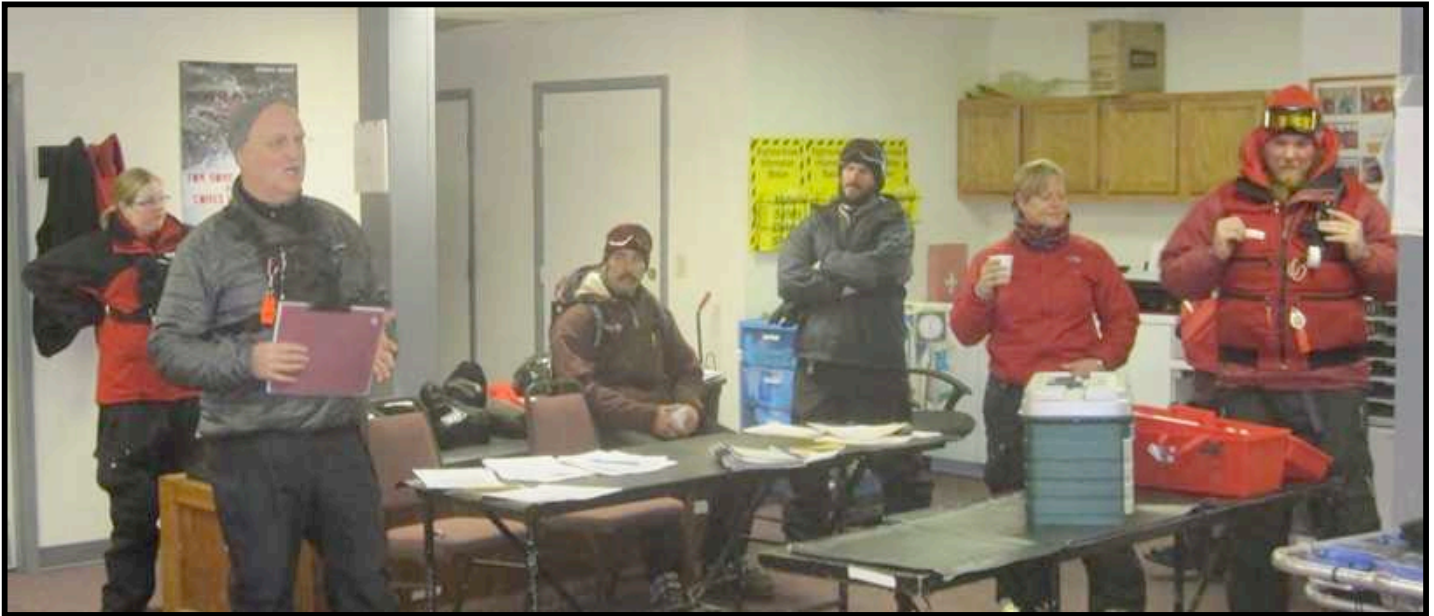
Right → Tom Wagner
looking for skis!



Bryce OEC Evaluation -- February 23, 2013
(photos submitted by Hugh Jernigan)



Winterplace OEC Evaluation -- March 3, 2013
(photos submitted by Hugh Jernigan)



**Southern Division Calendar
& Staff Directory**

Please refer to the Division Website for updated schedules!
www.southernsp.org

The calendar is flexible dependant on the weather – please check the calendar and/or with your patrol representative / Region Director for the most up-to-date changes.



Southern Cross

A Publication of The Southern Division of The National Ski Patrol

2012-2013, Number 3

www.southernnsp.org

June 2013

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Southern Cross is published three times a year—Fall, Mid-winter and Spring. Articles and photos are encouraged and appreciated. With photos, please include caption information. If at all possible, please include a photo of the author with articles. Submission deadline for the Fall issue is September 13, 2013.

Send submissions to:

Teresa T. Stewart, SC Editor
stewart.teresa@gmail.com

Richard Boyer,
Division Director

I just got back from the May meeting of the Southeastern Ski Areas Association in beautiful Ober Gatlinburg, Tennessee.

We have a Friday get together of all participants at a happy-hour type venue. This is where we come to learn the specifics pertaining to the owners and managers within our Southern Division. One gets to know who is from where and what they feel is most important within the operation of each resort within the Division.

All over the Southeast we enjoy a diversity of management styles and personalities. It is a good suggestion to continually remind ourselves that we serve at management's call. We exist to help our resorts serve their customers. If any event in our patrol lives departs from this truth, we're on the wrong path. Attitudes and activities are all important. Ask yourself, "Did I just respond to that paying customer in a manner consistent with how my resort manager/owner would respond, and if not, what do I need to change?"

Our volunteerism is a service to our mountain/resort and our sport, and when it becomes anything else we may need to find another form of service for which we're to provide. Search your souls and know why you serve the ski patrol. Just to get a pass to ski, not good enough! Just to make skiing cheaper, not good enough! To serve the snow riding public and make their experience one they will take into their memory and want again and again, you're on the right track! In patrolling, one of the huge benefits is the group of "family" with whom you'll be working to make this one of the most fulfilling experiences in your life.

On another topic, I will travel to Denver this June for the NSP Board of Directors meeting. This year we expect to bring the group of Division Directors closer into the processes and details of what is happening within the



NSP. We're meeting and getting to know each other's strengths and concerns, realizing that we have an ever-growing responsibility in the operations of our NSP organization. The DD's and National Board Members are learning very well how to cooperate, compromise and strengthen the NSP. We don't always agree with each other, but we know the value of working together in a respectful, courteous and constructive manner. Disruptive and disrespectful behavior does not have a place in the NSP.

40th Anniversary of the Southern Division:

The Southern Division was started in 1972. Now, just over 40 years later we should celebrate that beginning and all that has transpired since to make the Southern Division of the National Ski Patrol System what we are so proud of and enjoy today. Please help us celebrate this at our August 10-12 Patrollers' Conference in Kingsport, Tennessee.

Memories of the First 40 Years of the Southern Division

Richard Boyer

Division Director, Southern Division
2011 to present (2013)

As a rather late celebration of the Southern Division's 40th anniversary, I would like to begin what I hope will become a series of glimpses into memories of people who are involved today in the Southern Division or have been contributing members to the first 40 years of the Southern Division.

I am asking each of the Division officers (you know who you are) to create an article to be published in the Southern Cross describing your ski patrol history and experience. Perhaps expand that to invite stories from people you know who have a long and/or important role in the making of our Southern Division. At the end, we will have a series of articles that describe our Division in a unique and personal way. Many of us are fortunate enough to patrol and interact with some of the original founders and you know they have a wealth of informative and funny stories to share, which will be lost unless we capture them soon!

I will begin this series:

My first experience with the Ski Patrol started when I was in third grade and learned to ski at Hidden Valley Ski Area in Rocky Mountain National Park. I would catch a ride with a park ranger before daybreak each and every Saturday and Sunday of the wintertime. These park rangers were my first stellar examples of ski patrollers.

In 1961 at Lassen Volcanic National Park in northern California, a park ranger named **Les Bodine** introduced me to the National Ski Patrol and I became a Junior Ski Patroller. I still have my first membership card from that time.

When I was fifteen, my Dad was transferred to the big mountains of Kennesaw, Georgia so my ski career was on hold until 1987 when I was invited to take the first Winter Emergency Care (WEC) course which was the fairly short-lived predecessor to our present Outdoor Emergency Care class. This class was taught by **Bill Warner** who patrolled at Sky Valley Resort near Dillard, Georgia.

I first patrolled at Scaly Mountain in North Carolina and was Patrol Representative in 1991-1992 (at that time, we were called 'Patrol Directors'). I joined Sky Valley Ski Resort in 1997 and patrolled there until 2001 when **Joan** and I transferred to Cataloochee Ski Area in Maggie Valley, North Carolina.

In 2001, **Neil Booth** (then Regional Director and **Nici Singletary** as Division Director) appointed me Deep South Section Chief. From 2002 to 2004, I became Regional Director of the Smoky Mountain Region (later merged into Dixie Region). Then 2004-2007 I was Assistant Division Director – South. **Morgan Armstrong** became Division Director in 2007 and appointed me First Assistant Division Director. In 2011, when Morgan Armstrong decided not to run, I was elected Division Director.

Brent Bowman,
2nd Assistant Division Director



I can't believe that it is already June. Seems like last month I was (we were) skiing.

One thing I really hate is humidity and it is already cranking up here in Atlanta. Good thing that I have been traveling a lot lately and most of it has been in the northern US where it is still cool. Speaking of cool it also is looking very likely that I will have to make a trip to Chile in July. I may just do a side trip to Portillo for some turns on the snow there. What a tough job I have!!

How many of you have been to the Patroller Conference in Kingsport?? How many of you did not have a good time?? Have you told your patrol buddies what a great time it was?? Are all of you coming this year?? This is really a great opportunity to see how the Southern Division interacts with the local patrols and National. There is also opportunity for socializing with patrollers from across the division. Some of the patrollers show up early on Friday to get in a round of golf. If you have never come to the meeting consider this your invitation to join us this summer in Kingsport, TN.

OEC classes are gearing up for the summer. Now is the time to dust off the rubber gloves and help out the class in your area. The instructor of record is always looking for some assistance and it is a great way to keep your first aid skills in tip-top shape.

See you in Kingsport!!!!

Byrd White,

Assistant Division Director – North

Good Intentions

Last fall it was my intension to visit all the resorts in Southern Division. Didn't happen. I did get to the refreshers at Bryce and, Wintergreen and WinterPlace but my plans to visit other resorts were thwarted by an uncooperative right knee. I spent the season working the Aid Room at WinterPlace. The knee has been replaced and I fully intend to make it to all the resorts next season. I really look forward to meeting everyone.

The annual reports from most of the resorts have been received and it looks like everyone had a pretty good season. At the end of every season the Patrol Representatives compile a report outlining what went on at their resorts. All of these reports are compiled into a single report that is then forwarded to the National office. In addition to data that gives a pretty good indication of the various patrol's health it is a great archive of information.

Coming soon is the annual patrollers Conference in Kingsport, TN. The event staff is working hard to insure that there is something that will interest all patrollers. While planning is underway it is not yet set in stone. If you have something that you feel would interest patrollers, please let us know.

Be careful, drive safely and have a great summer. I hope to see you in Kingsport the weekend of August 9, 10 & 11.

Mike Harris,

Assistant Division Director – South

After a late start we also had a late end to winter this year. Guess all's well that ends well. As long as our mountains make a profit, please excuse the vulgarity. Seriously, our mountains profit keeps them open for us too. Rotator cuff surgery after refresher season kept me out except for an evaluator clinic at Appalachian, Christmas in the patrol room at Sugar, and basic S&T Evaluation at Appalachian (on skis) woo-hoo! I would have felt worse about being down except that Southern Division has **Brandon Olson** as Dixie Region Director and **Brent Rockett** as Blue Ridge Region Director. I can honestly say, they are two of the best I have worked with in the 36 years that I have been involved with Southern Division. I hope that many of you will consider attending the Southern Division Conference in Kingsport TN at the Meadowview Marriott in August. Looking forward to seeing many of you in the upcoming OEC refresher season and on the mountain.



Mike Harris

Southern Division Webmaster

Trish Deane,
Webmaster/Board Secretary

Southern Division Web Site
<http://www.southernnsp.org>



The web site continues to grow and to offer new features:

We now have the calendar in two formats. We still have the PDF that organizes dates by region, but we also now have a combined monthly calendar which makes it easier to see what is going on around the Division at a glance. I encourage everyone to get your courses approved by the RD of your region and registered with NSP as soon as possible so that we can get them onto the calendar in a timely manner. If your patrol has social or non-NSP events that you would like to include on the calendar so that patrollers from other mountains can take part, please send those directly to me at yogagirl@comcast.net.

- Bios continue to be added for new additions to the staff.
- Thanks to Teresa Stewart for scanning historical copies of the Southern Cross. Those are being added to the web site under Newsletter.
- New forms include the student patroller reimbursement form and the six-pack lesson planning guide.
- Preliminary information about the Southern Division Conference in Kingsport in August has been added to the site.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	Executive Committee Mtg - Kingsport, TN	Southern Division Conference - Kingsport, TN
Southern Division Conference - Kingsport, TN	12	13	14	15	16	Instructor Development Course - Wintergreen, VA
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Please keep your patrol information up to date with the Division. This includes contact information and your patrol web site link. If you have any recruiting events scheduled, please send information or a copy of your flier to me and I'll make sure we get it posted.

If anyone has any suggestions on how we can improve the web site, please let me know. I'm searching for a better way to present our photo history. If you have any ideas please forward them. Patrol photos, old or new, are welcome at any time. Please make sure Fred Wessels (southerndivisionhistory@gmail.com) gets a copy of your photos as well.

Trish Deane

Brandon Olson,

Dixie Region Director



Hello fellow patrollers! I hope that everyone enjoyed a great spring and is well on your way to enjoying a super summer! Like many of us, this is the time to jump out on the lake and hit the waves on the wakeboard or enjoy some skiing. I have been introduced to a wakeskate and hydrofoil, which are interesting to say the least! Notice...I did not say that I could get up and ride either one! If you don't enjoy the lake, the Southern Division geographically has some of the best whitewater rivers in the nation, and some even ranked in the world! Get out and enjoy an adrenaline rushed summer sport like kayaking or whitewater rafting. We have had killer amounts of rain, so there should be no reason to not have great flows! If you haven't taken the plunge and tried one of these awesome summer activities, you outta give it a shot!

On to the upcoming season...Let's hope that mother nature does a better job and turns some of our horrible washout rains from last winter into flaky white stuff this year. I know that some resorts at higher elevations had record years, and I hope that our lower elevation resorts can capitalize on a stellar upcoming year with some great conditions.

With our fingers crossed and hopes high, don't forget to plan schedules now to attend some NSP-PSIA or AASI, Certified or Senior Clinics, along with the abundant offerings of other electives out there that are offered all over the place. In order to find out where these are happening, you must sign on to www.nsp.org to find them, or visit our very own Southern Division Calendar at www.southernnsp.org.

Lastly, I want to strongly encourage everyone in the Division to sign in to your member account at www.nsp.org and update all your contact information in your profile. This really helps out everyone in the division should any of us need to contact you. If you have never signed in to www.nsp.org, please take a few minutes of your time to set up your log-in and get the ball rolling with all the cool stuff that you can access, including some killer deals from the Pro Deal pages.

In closing, keep in mind that this fall is again member vote time for our National Board of Directors. I want everyone to voice their opinions by placing the votes of your choosing between October 15th and December 1 this year. This is a crucial time for NSP and we want the absolute best in office to make sure that this awesome organization will be around for our children and grandchildren to enjoy as much as we have over the years.

Thanks for all that you do! Have a safe summer and see ya on the slopes in just a few months!

Brandon

Brent Rockett,
Blue Ridge Region Director



Blue Ridge Region Message

After a shaky start to the ski season, when winter finally arrived it stayed with us well into spring. All three mountains remained open into late March with Sugar Mt finally closing on March 31. All three had plenty of snow still covering the slopes at closing. I imagine there may even still be some remnants of snow around. Appalachian Mt had a very successful Wounded Warrior Event with 28 veterans and their family attending and a great turnout of the patrollers to assist with all the activities. With the successful fund raising by the patrol and all the positives responses from both the veterans and the patrollers, everyone is already looking forward to hosting this event again next year. It was very rewarding to be a part of this event.

Now that summer is upon us, it is time to get out and enjoy it. And I can think of no better place than the Blue Ridge Mountains. There are plenty of activities at all the mountains to be experienced. The lifts at Beech Mt are operating on the weekends for hiking and biking on the mountain. And again they will be hosting mountain bike races with the Brews 'n Views races on July 19-21 and the Monster Energy Race Series being held on August 17-18 and September 27-28. For a little something different Sugar Mt will be having their annual BeerFest in August.

And don't forget the Southern Division Conference in Kingsport the weekend of August 9-11. A good time is always had.

There is so much to do, so get out and enjoy the summer. Before long it will be OEC Refresher time. I hope to see you in the mountains this summer and at the Conference.

Enjoy the mountains!

Brent

From the Supervisors and Advisors...

Alumni ... Alumni ... Alumni ... Alumni ... Alumni ... Alumni ... Alumni

Randi Lowery,

Assistant Dixie Region Director

For our 40th anniversary, we are reminded of the many Southern Division NSP members among us with many years of patrolling, others who have “retired” from active membership, and many more who have disappeared from the rolls who are, or were, a vital part of our patrols.

Many of our members are unaware of the alumni status, but NSP offers an alumni membership that allows our retiring work force to remain active and vital contributors.



Do you know someone who has retired from your patrol? Pass this information on, and invite them to Kingsport. I am building onto an existing database in order to send out invitations. Please let me know of anyone you think would wish to be included and I will make sure they are added to the list. Stay tuned for more about an informal round table get-together for alumni at the fall conference.

What is an Alumni?

According to NSP policies and procedures, “alumni members are those who have retired from active patrolling. Alumni members will be recognized as alumni by their membership identification card, which indicates the combined years as both an active member and an alumni member. Alumni membership is available to anyone who has been registered with the NSP as a patroller for a minimum of one year. The annual dues for alumni membership are \$27, \$10 of which is returned to the division for disbursement in accordance with the division policy. When an active lifetime member is no longer an active patroller, the lifetime membership automatically becomes a lifetime alumni membership. Alumni members are not required to fulfill any refresher requirements, except as required to maintain instructor certifications. Any duly-registered alumni member who has satisfied the continuing education requirements for being an instructor may serve in that capacity with the division in which he or she is registered. Alumni members serve in an advisory capacity at local, region, division, and national levels of the NSP. An alumni member may not wear a patrol uniform. Alumni are authorized to wear the alumni sweater pin. Alumni are authorized to wear the official alumni chest patch on their personal parkas. Alumni are authorized to purchase and wear a basic ID bar with the word “Alumni” under their name. Appointments will continue to be recognized. Alumni are authorized to purchase patches and ID bars that indicate these honorary achievements. If an alumni member wishes to return to active NSP membership status, he or she must meet the requirements for active membership as set forth in Sections 5.1.2 and 5.7.3 of the policies and procedures.”

Randi

Outdoor Emergency Care ... Outdoor Emergency Care ... Outdoor Emergency Care

Bob Brewster,
OEC Supervisor



Well it's that time of year when everyone has hung up their equipment, thinking of warm summer days on the lake, cool hikes in the mountains, anything but patrolling. But for many of us in the division it's a busy time for patrol business, myself included. In OEC I am communicating with National, my regional advisors and instructors preparing everyone for the upcoming refresher season. As I stated in my past Southern Crosses, new things are happening and as a division we are looking to stay on top of the cutting edge ways to bring OEC training to new candidates, existing patrollers, new instructors and existing patrollers alike. Let's see what's coming up for the 2013/2014 Season.

Cycle C Refresher

Major topics in the cycle this year include Triage, ICS, Endocrine, Lymphatic and Reproductive Systems, trauma will be the focus of patient assessment, airway management, substance abuse and poisoning, principles of trauma, injuries to the lower body, face and neck injuries, thoracic injuries, pediatric emergencies, behavioral emergencies, obstetric and gynecologic emergencies, ambulance/special operations and case presentations. Whew if you don't think that's enough material to cover in a day there will also be required skills that go along with many of these topics that each of you will be required to demonstrate. That is a lot of stuff. It is very important prior to attending your refreshers you review the chapters applicable to the above topics. Some of your patrols may be testing a new online refresher. In this case much of the didactic material (lecture, non-skill material) will be completed on line. Once you complete this you print out a certificate which is brought to the refresher. At the refresher all you will need to do is demonstrate the skills required for the Cycle C refresher. A number of patrols in other divisions tested this program last year with great success and I hope to have some of our patrols participate this fall. Please make sure if you are a visiting patroller to a refresher that you get your card signed as well as the form at the back of the refresher guide. This may be your only proof of attendance.

Cycle C Instructor Refresher

Instructors you should have received an email from me notifying you about your instructor refresher material. The Instructor Refresher Guide will not be mailed to you this year, instead it is available to you solely on the NSP website under instructor resources. If you did not receive this email from me it means your address is incorrect in my national data bank please send me your corrected address.

OEC Classes

Last year's beta test of an online OEC live class, teaching chapters, using the Google Plus platform proved problematic at times. With connectivity problems and a limited class number it will be discontinued for this year but a new solution is in its place. Taking a cue from university courses and working with Pearson's Course Smart, National now has an OEC online course that will be available on a patrol, region or division wide basis. We are presently working on live skills chapters that accompany the online chapters. This is not meant to

replace traditional OEC courses but to supplement them. We have heard from many PR/PD's, IOR's, etc. about great potential candidates who just don't have the schedules or can't travel the distances to the area courses. The online courses hopefully will be able to capture some of these people. We hope to be working on an initial course this summer and have it available this fall. Please contact me with more information.

Fall Meeting/Conference

Why attend Kingsport in August? Well if you're on the Board of Directors you have the meeting. Do you need an instructor update, it's there. A Senior OEC T/E update, ditto. That's why patrollers attend right? Unfortunately, I think that's the perception of what it's all about but many of us who are responsible for the content of the conference (I prefer calling it this) want it to be much more. It should be a place to learn, meet new patrollers, share ideas from others and much more importantly share in the fellowship of the organization that we hold dear to us. So even though we are offering courses both OEC and Senior OEC as updates for instructors I want to let everyone know they are open to all. In addition there are other educational offerings meeting the needs of the many diverse patrollers in the division.

We will be offering an instructor update this year. For all of you that updated the 5th edition you still have one year to go, but why wait? If you attend you will be required to sign up for three of the four offered 1-½ classes. Tentative classes include: A forms class reviewing all new and pertinent forms that national and the division has to offer, an autism class which reviews how to work and teach those affected by autism, an overview of the new online OEC class, and integrating medical treatments on the fringes of OEC. At press time these courses may be subject to change.

Have a great summer see you in Kingsport!

Transportation ... Transportation ... Transportation ... Transportation ...

Tony Tingle,

Division Transportation Supervisor



I hope everyone is enjoying the summer. Snow will be flying before we know it. While we are waiting, here are a few things to ponder while you are mowing your grass. First, the Southern Division Fall Conference is coming up in August. The Outdoor Emergency Transportation (OET) program will have a meeting at the conference in Kingsport Tennessee. If you have been to one of these meetings before, you know that it is a time to handle some administrative stuff, discuss what we are doing right with the OET program and (more importantly) get your opinion out there for the things that we need to fix. There's always a question and answer session.

One thing we will surely talk about is course closure. This seems to be a recurring problem for Patroller's in general and the OET program in particular. We are not the only Division that has trouble closing courses. Some of that stems from issues with the database at National, and Darcy and the computer folks are aware of the issue and they are working on that bug. Some of the problems closing courses originate in confusion because you can register them online, but there is not an online way to close them. Sometimes folks have trouble with the paperwork, and sometimes we just forget. Whatever the reason, there is a push to get open courses closed. A closed course means that your students get credit and you and your instructors have a record of your teaching activities. I may be asking for help to close some courses in the near future.

What is new from the Transportation Program? I am participating in monthly conference calls with the other Division Transportation Supervisors, and **Jay Zedak**, the new National Transportation guy. Communication is better than it has ever been (both from the top down and the bottom up). As a group we are working towards standardizing some stuff in the program to help us in our teaching. If you have anything that is near and dear to your heart about the OET program that you think needs attention, send it my way and I'll make sure it makes it into one of the monthly conversations. One of the outcomes of these calls will be the opportunity to give the OET program feedback via online surveys. Surveys are a-comin' and the first is targeted towards Patrol Reps and Patrol Leaders find out what the OET provides to their individual patrols and what the Division Supervisors can do to help meet any unsatisfied OET teaching needs. PR's and PD's, be on the lookout. Might be a couple of months but it is coming.

I hope to see you in Kingsport at the Fall Conference. If there is anything you feel needs to be an OET Roundtable Topic, send it my way. Have a great summer!

Tony

Snowsports ... Snowsports ... Snowsports ... Snowsports ... Snowsports ... Snowsports

Briggs Allen,

Snowsports Supervisor



Even though it is early summer, the Snowsports School is well into making plans for the 2013-14 season.

But first things first, let's talk about our biennial 2013 PSIA/AASI Demo Team Clinic held in February at Timberline Resort. In the words of one of our clinic participants "it doesn't get any better than this"! The 2 1/2 day clinic started out with fresh powder on Friday morning and ended Sunday at lunchtime in fresh powder. The West Virginia skies graciously provided us with over a foot of the light, fluffy white stuff that allowed us to venture at times off of the designated slopes into the un-groomed trees. That's something you don't get to do very often in the South! The skiing portion of the clinic was filled to capacity with 17 patrollers representing: Beech, Bryce, Cataloochee, Ober Gatlinburg, Timberline, Wintergreen and Wolf Ridge. There were three snowboard patrollers representing: Beech, Massanutten and Ober/Cataloochee. Additional participants from the Timberline and Massanutten Ski and Snowboard Schools joined us to fill our classes. All of us went through drills, learning new skills and coaching not only to improve our on the snow performance as well as picking up some new teaching techniques. And the great part about the clinic was that WE ALL HAD FUN! The ultimate compliment came from our Demo Team Instructors, **Rob Sogard** from Snowbird, **Jennifer Simpson Vail** and **Tommy Morsch** Bristol Mountain all indicated that they had a blast and would instruct at our clinic again in a minute. They really never know what to expect when they go out to teach in clinics like this. And of course there is the Timberline Resort and Ski Patrol... both incredibly accommodating and gracious hosts as well as providing a great dinner for us on Friday night. All in all it was an amazing Demo Clinic and fun experience that will not be back again until 2015. Make plans to join us as it just doesn't get any better than this.

Speaking of great clinics, our AASI Level III instructor **Pete Jucker** taught a snowboard improvement clinic for the Snowsports School at Massanutten in mid February. The clinic was well received and the participant's evaluations were all glowing.

So there it is for the 2012-13 season, we started a bit slow by having to cancel the Cataloochee Train the Trainer Clinic due to poor weather conditions but ended strong. Stay tuned for the 2013-14 season clinics as we once again plan ski and snowboard clinics with the guarantee that you will become a better skier/snowboarder and improve your on the snow and instructor skills. And by the way... telemarkers be on the lookout for a clinic just for you this upcoming season.

Well that's about it and remember Snowsports skills are easy... turn right, turn left and repeat as necessary.

Biennial 2013 PSIA/AASI Demo Team Clinic – Timberline Resort
(Photos submitted by Briggs Allen)



PSIA Demo Team Manager Rob Sogard from Snowbird Utah prepares to demonstrate a skiing task.



Rob discusses a run with Brent Bowman and Jim Hughes.

Professional ... Professional ... Professional ... Professional ... Professional ... Professional

Wayne Morgan,
Professional Director

On my way home from the ski area today, a black bear ran across the road about 25 yards in front of me. Yep, must be summer! But, I was reminded today, there are about 150 days until ski season starts again. So, thankfully, the cycle continues.

I had the opportunity to visit and attend a clinic at Timberline this season. I had a great time and appreciated the hospitality from our brothers in the North. Oh yeah, I learned a lot at the clinic, too, and still sport the hat. Thanks, Jon!

The Southern Division Fall Conference, on August 9-10-11, will include the Patrol Directors Round Table on Friday afternoon at 5:00 pm. We had a better group last year and look for an even better group this year.

- How involved are your guys with what's going on at National?
- There's another board election this fall. Does your patrol represent by exercising their voting rights or does it really make any difference?
- Who's running anyway and what do they stand for?
- Where is the Southern Division going to be in the next five or ten years? Better yet, where is your patrol going to be in the next five or ten years, and what role are you going to play in that direction?

Voice your thoughts and ideas at the Round Table. If there are concerns or new business that you want to be brought to the Executive Committee meeting, I will have that opportunity to do so.

The Fall Conference has a little different look this year. The Board meeting will be adjourned at noon on Saturday until Sunday morning. This gives the Board members an opportunity to attend training or certification updates. Are there special interests areas that you would like to see presented during this time? Let me know if you have ideas.

All Patrol Directors and any other interested persons, please join us at the PD's round table on Friday afternoon at the Fall Patrollers Conference. I'm looking forward to seeing everyone and catching up on how things went this season.



Election Coordinator ... Election Coordinator ... Election Coordinator ...

Bill Smith,
Election Coordinator

Boyer Re-Elected as Division Director

The 2013 election process for the position of Division Director, Southern Division was conducted as outlined in the Division by-laws and was closed on February 21, 2013.

Richard Boyer was the sole candidate for the position.



As prescribed in the by-laws, ballots were sent to all Southern Division Patrol Representative's for them to be able to cast a vote on behalf of their patrol. All ballots cast were for Richard Boyer, thus he was re-elected to the position of Division Director, for a second two-year term.

An announcement was sent to the Division leadership and the NSP National Chair, Bert Mitchell in late February with the election results.

Congratulations Richard!!!

Certified Program ... Certified Program ... Certified Program ...

Brandon Deane,
Certified Supervisor



Are you continually pursuing excellence in patrolling? GREAT!

Then we want you to join us as we work together to acquire the knowledge and experience needed to be able to patrol without compromise.

Who are we?

We are all patrollers.

Some of us are paid to patrol.

Some of us patrol on a voluntary basis.

All of us volunteer to participate in NSP programs.

Some of us are shift supervisors, patrol directors, or mountain managers

Some of us are patrol officers, patrol reps, section chiefs, or region directors.

Some of us are OEC instructors, transportation instructors, AVI instructors, or program supervisors.

All of us participate in the Certified Program.

Please join us in our pursuit of excellence in patrolling!

Join the Certified Program!

For more information email **Brandon Deane** at cbdeane@comcast.net or talk to any member of the program. If you have been patrolling for several years you can make a valuable contribution to our efforts.

Instructor Development...Instructor Development...Instructor Development

Teresa T. Stewart,

Instructor Development Supervisor

The NSP Instructor Development course is an integral part of all the NSP Educational courses. This is a required step before the mentoring stage with an instructor within the specific discipline with which you are becoming involved (Outdoor Emergency Care, Toboggan and Ski, Mountain Travel and Rescue, Avalanche, Outdoor First Care, etc). This is also a *SENIOR ELECTIVE*.

Interested students should look at the Division Calendar on the Division Website (www.southernnsp.org) for registered courses in their Region and contact the Region Instructor Development contact or drop me an email at (stewart.teresa@gmail.com).

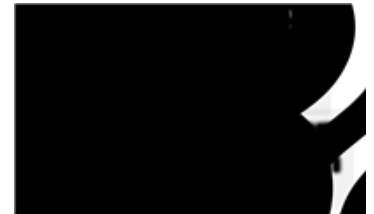
Instructors and Instructor Trainers can expect to see changes coming this fall season. Stay tuned to the website and the Southern Cross for updates as well as information available at the Fall Patrol Conference. Also, coming soon is an on-line Instructor Development Continuing Education module.

Historian / Archivist ... Historian / Archivist ... Historian / Archivist ... Historian / Archivist

Fred Wessels,

Historian/Archivist

Southern Cross Online Archives



I would like to thank **Teresa Stewart** and **Trish Deane** for their hard work in getting back issues of the Southern Cross available on the Southern Division Website. At this time, you can view 1975 thru 1989 and 2001 to current. I think this is a valuable resource. If anyone has copies not listed or from the 1990's, we would love to have a copy. Thanks again Teresa and Trish for helping preserve our History.

The Southern Division Fall Conference is around the corner.

If you have never attended the Conference, **WHY NOT!!!!** It is a great opportunity to meet fellow patrollers and if you are not careful, you may learn something. Oh, and the Hospitality Suite is very Hospitable. We plan to have an open mike for the Suite this year. If you want to bring your instruments and get in a little jam session, please do so and drop **Rob Raff** an email to make arrangements.

The Meadowview has also given us a generous discount for those who wish to play golf. \$40.00 for 18 holes including the cart fees. If you wish to play, please contact the Cattails Golf Club at 423-578-6625 for reservations. It is a busy weekend at the resort so get your tee times early.

See you in Kingsport.

Women's Program ... Women's Program ... Women's Program ... Women's Program

Joy Jucker,

Women's Program Supervisor

**Southern Division Women's Program
2013/2014 Clinics**



How often does a National Program Director visit the Southern Division? Not very frequently you say?

Due to the expert planning and organization of the Southern Division Snowsports School with supervisor **Briggs Allen, Linda Barthel** came to Wintergreen, VA. She is the National Women's Program director. Along with Linda, two other instructors from the Central Division, made the long trip, to help our division get a women's program off the ground. The clinic was a success due to Linda and her team, Briggs Allen, Wintergreen Resort and its patrol directors **Judy Kay-Monaghan** and **Tucker Crolius**. Even with the warm spring like temperatures, we still had a full day of skiing and video analysis. Toboggan practice was on day two. Ladies tried their hand at "outside the handle" techniques for the first time in their patroller careers. It was an awesome sight!! Big smiles everywhere, with "I just did that" written on their faces.

Don't miss the Women's Program booth at the fall convention in Kingsport. What will be there? Pictures, pamphlets, and details on the 2014 Southern Division Clinic. It will be held in the southern part of the division for 2014. If the annual ski and toboggan proficiency check off scares you, then this clinic is for you. Come work with women instructors and build your confidence.

Face bookers: Be sure to "like" the women's page. NSP Southern Division Women's Program

Southern Division Women's Clinic

Photos submitted by Joy Jucker

A six-pack chair of Southern Division women patrollers enjoying a day of fun! Wintergreen, VA Jan 12, 2013



Southern Division Women's Clinic

Photos submitted by Joy Jucker

Perfect outside the handles technique



Team discussion and feedback



Tabitha in the handles and Rhonda on the tail rope, showing how to traverse and communicate



National Ski Patrol Safety Team ... National Ski Patrol Safety Team ...

Brett Henyon,

Division National Ski Patrol Safety Team



The Safety Team is continuing to work with local regions to develop Safety Programs and disseminating national initiatives. Your Safety Team will be focusing on new ways to integrate The Responsibility Code, educating skiers and riders about terrain park safety, and again this year we will be looking for new ways to educate the public about ski lift safety. Remember – “Sit Back and Hold On” –

The Safety will be adding a few more members from different regions (names will be announced in the next few week) and for the first time pre-season the Safety Team will be meeting in Colorado for a pre-season Strategic Planning meeting focusing on current key topics and national trends.

Current Safety Team Programs:

- Season Long Program - Recognizes patrollers, employees and area guests who demonstrate and follow safety procedures at your local area.
- Safety Week - January
- NSAA Safety Poster Contest
- Patrol Sweeps
- Patrol Room Tours
- Ambulance or Flight for Life Tours
- Safety Presentations
- Prizes for Demonstrating Safety on the Hill



Team Vision Statement

NSP Safety Team will be the leader in mountain safety, education, awareness and hazards reduction.

Team Mission Statement



The National Ski Patrol Safety Team is to be the leaders of the ski industry in education, mountain safety for employee and guests. We will represent all members of the National Ski Patrol organization, its mission statement; with the highest level of patroller skills, commitment to creativity and integrity.

Brett Henyon

434.971.3848 (office) 434.249.5164 (mobile)

Cataloochee Senior OEC

Contributed by Dennis Alexander – Cataloochee Ski Patrol

In the Dixie region our philosophy when it comes to becoming a Senior OEC patroller, is it is not about the badge but the experience. When training at this level it becomes more about the management of the scene than just the OEC skills obtained when you became a basic patroller. While training for the Senior OEC we throw all kinds of scenarios at you so that when it comes time for evaluation hopefully you have developed the confidence to successfully lead any scenario. We have a dedicated crew of trainers who absolutely love what they do and make it a fun and enjoyable experience.



We start the season out with a call to patrol reps for their suggestions of candidates who have had their basic status for at least one full season and whom they think could benefit from the senior program in their patrols. After we have a list, we actively recruit patrollers to become involved in the senior program. When these candidates accept, they are required to attend an orientation that details the expectations they will have to follow. We expect the candidates to train as many Sundays as possible and to attend a volunteer clinic. While there is no guarantee candidates will pass, the level of training provided makes for a more confident, skilled and experienced patroller. We invite all patrollers to attend our weekly practice session whether they are enrolled in the Senior program, just interested in finding out more about Senior OEC, or just wanting to further their OEC skills. Over the last few years we have seen an increase in patrollers wanting to become senior and would like to see that trend continue. We would also like to invite patrollers to the fall conference; various classes will be held as well as information available on the senior program. For those Senior OEC Trainer/Evaluators there will be a mandatory 3-year update on Saturday.

Pete Knowland, one of the instructors, keeps challenging the students every Sunday by mixing up their training and he always keeps them thinking. For the prospects who want to take the Senior OEC, Knowland has made a Senior OEC Training book that has all the paperwork needed for a Senior OEC candidate to take the Senior OEC evaluation. I hope this book will end up going to the national level so that all senior programs can use it. My hope is to bring consistency into the program by making sure all evaluators grade on the same level and that all candidates are provided training at each location so that everyone has access to our training program. If you are interested in becoming a senior patroller talk to your patrol rep so they can verify that you qualify and get you headed in the right direction.



Senior OEC Evaluation @ Cataloochee February 23, 2013

(Photos submitted by Bob Brewster)

Congratulations to the following patrollers who passed their Senior OEC Evaluation.

Jen Knaebel - Cataloochee

Matt Adams - Cataloochee

Tim Panella - Cataloochee

Pete Jucker - Cataloochee

Tom Barry - Ober Gatlinburg

Special Congratulations goes out to **Pete Jucker** of Cataloochee and **Tom Barry** of Ober Gatlinburg for not only passing their OEC portion of Senior but also completing their final requirements to earn their Senior patches.

Great work and congratulations to all of you.





May 6, 2013

Greetings Southern Division Patrollers-

Congratulations on the 75th Anniversary of the National Ski Patrol! The museum was very pleased to host the kick-off celebration last October and the NSP bench that was installed in front of the museum is an outstanding addition to our entry and has attracted much attention. It is clear that there is much positive energy among the members of the National Ski Patrol which is so wonderful to see, especially in an organization with your rich history.

The Vermont Ski and Snowboard Museum would like to continue our excellent relationship with the National Ski Patrol and to that end I met recently with Eastern Division officers and Past Southern Division Director Morgan Armstrong. We discussed the creation of a permanent NSP exhibit at the museum. We feel that our facility is an excellent place to house an NSP exhibit as it is in the shadow of the recognized birthplace of the National Ski Patrol in Stowe, Vermont.

I am writing to gauge your interest in having a permanent NSP exhibit. Our museum board will consider creating such an exhibit if there is sufficient desire from NSP Patrollers. How will we know? The museum has offered a challenge to the Eastern Division membership that will last from now until June 1, 2013. If 200 members of the NSP become museum members between now and then, the VTSSM will move forward with the exhibit. Currently there are about 8,000 members of the Eastern Division, so 200 members represent a quarter of a percent of your membership, which we thought was a very reasonable goal. Past Division Director Armstrong asked if the Southern Division membership could also participate, and we would welcome your participation. Active members, Alumni members and even family members will be counted toward the goal.

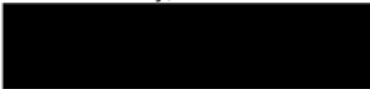
How do you join? Log on to www.vtssm.com and you will find a link to join in the upper right hand corner, or select the link in the News/Events section.

How much does it cost? \$60

What do you get when you become a museum member? You will be eligible for discounts at the museum and museum events. In addition, each member receives a package of coupons worth over \$1200 for hotels, lift tickets, greens fees for golf, and other discounts. There are also several coupons for 20% discounts at ski shops in northern, central and southern Vermont. There is more information about these coupons on the web site.

Is here anything else you should know? Yes! When you join, be sure to reference "National Ski Patrol" in the note area during the checkout process so that we can count your membership against the total goal and to insure you get next season's coupons. We look forward to your response!

Sincerely,



Board Chairman



In Memoriam



DAVID KILMER
Wintergreen Ski Patrol
May 29, 2013

David passed away on May 29, 2013, at his home in Troutville, VA. He is survived by his wife Susan and daughter Julia.

David was fighting a rare form of blood cancer (RARS-T, refractory anemia) since 2008. He received transfusions for over a year and finally received a bone marrow transplant in November of 2012. While he was cancer free since December 2012 (yes, he did crush it), complications from the transplant and graft versus host disease claimed his life. David always kept a positive attitude and zest for life, and I know that many patrollers were not even aware of his battle with cancer until our bone marrow donor drive in the fall of 2012.

David joined Wintergreen Ski Patrol in 2006. Not surprisingly, he received the Outstanding Candidate of the Year award. He achieved Senior status during the 08/09 season. David was Instructor of Record (Papa Bear) for the candidate OEC class for both the 10/11 and 11/12 seasons. He was awarded the Patroller of the Year in 2012. He was awarded Southern Division Outstanding OEC Instructor in 2012 and was runner-up for the National Outstanding OEC Instructor that same year.

David's enthusiasm and energy were absolutely contagious. He undeniably left his mark on his patrol. His fellow patrollers have been sharing many stories over the last few months about David and will undoubtedly continue to do so in the future. It speaks volumes that his name was entered in the patrol lexicon, as in, "pulling a Kilmer" to refer to running up the slope to reach an accident.

He will be missed. He will not be forgotten.

A memorial Service will be held Saturday, June 8 at the Parkway Wesleyan Church (3645 Orange Ave. Roanoke, VA) at 2:00 pm.

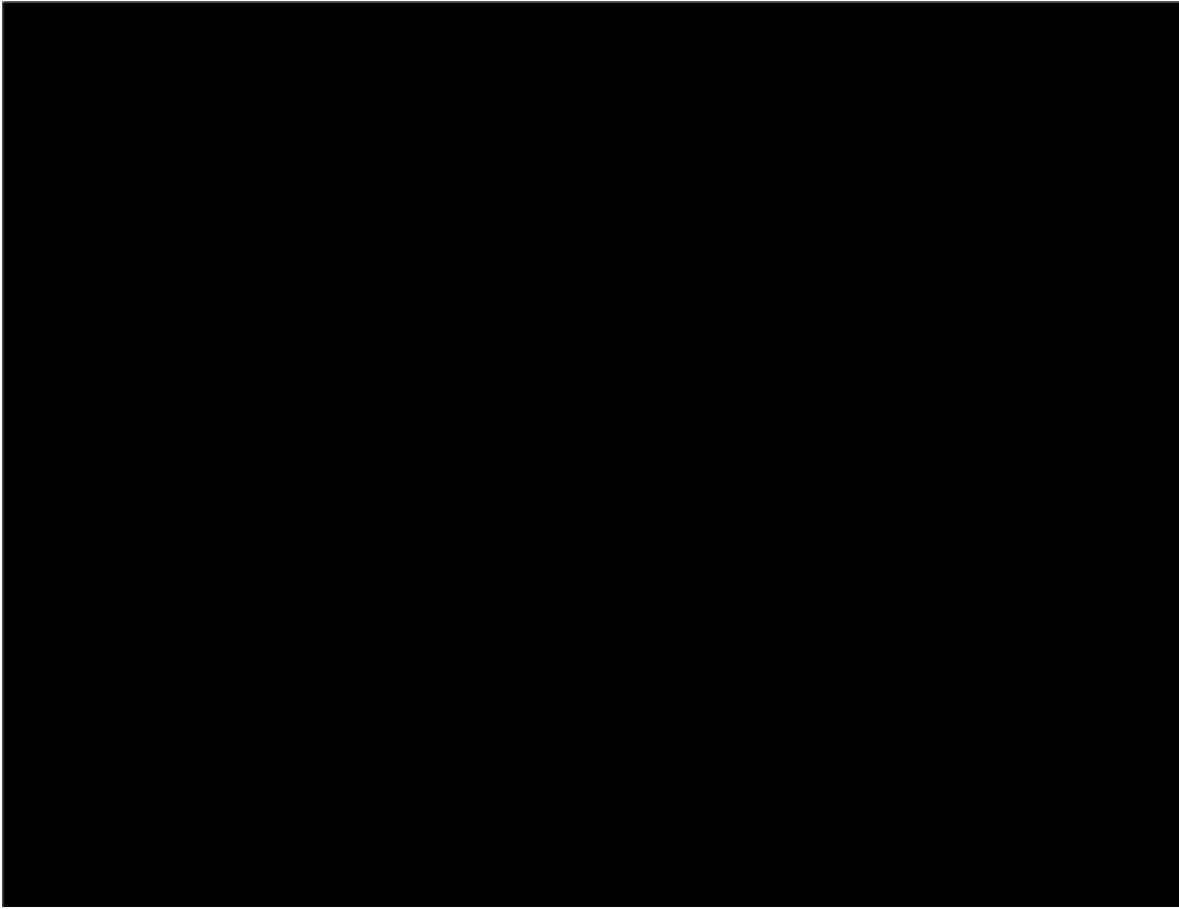
In Memoriam

JUSTUS NATHAN BAIRD, III

Sapphire Valley Ski Patrol

February 8, 1943-April 21, 2013

Justus Baird died April 21, 2013, in Arlington, Virginia, from prostate cancer. He was preceded in death by his sister, Deborah Tilson Baird. He is survived by his sister, Barbara Baird of Harriman, Tennessee. He was born on February 8, 1943, to Dr. "Betty" Mary Elizabeth Tilson Baird Brown and Justus Nathan Baird, Jr. in St. Louis, Missouri. After graduating from the Castle Heights Military Academy High School (Lebanon, TN) in 1960, he went on to earn four degrees: B.S. Forestry with a swimming scholarship (U. Georgia at Athens, 1964), M.A. in Entomology including extensive work in central America (U. Kansas, 1968), Masters in Public Health (U. Texas, 1973), and PhD in Environmental Health (U. Texas, 1989). From 1968 to 1971 he was a captain in the US Army, Medical Service Corps, and served in Vietnam, protecting troops from infectious diseases. In his first career, Justus directed public health departments in Houston, San Antonio, and Milwaukee. In his second career, he worked as a board certified financial planner and ski patrol director. Throughout his life he pursued a number of passions: tracing his Scottish ancestry, barbershop singing, investing, sailboat racing, competitive masters swimming, and messing around with computers. His community advocacy included fighting for visitation rights of divorced fathers and improving local environmental planning. A voracious reader, Justus was known for his breadth of knowledge in a wide variety of topics and would threaten anyone who tried to dispose of his copious amounts of reading material. He shared his love of nature through his bountiful gardening, family camping trips, and timeless photography. He is survived by two ex-wives, Linda Elaine Janson of Houston (maiden name Norling, married from 1970-1980), and Dr. Salpi Adrouny of Atlanta (married from 1991-2012). He is also survived by two children from his first marriage, son, Rabbi Justus N. Baird, IV of Princeton, NJ, and daughter Dr. Jennifer Baird Humberson of Richmond, VA. Justus cherished his five grandchildren and fostered in them a love for reading, sports, and the outdoors. Donations may be made to the Prostate Cancer Foundation.



Southern Division Calendar & Staff Directory

Please refer to the **Division Website** for updated schedules!
www.southernnsp.org

The calendar is flexible dependant on the weather – please check the calendar and/or with your patrol representative / Region Director for the most up-to-date changes.

Join us for Fun in the Mountains
Southern Division - Patroller Conference

August 9-11, 2013
MeadowView Conference Resort & Convention Center

Please reserve your room at the rate of \$99.00 plus 16.5% tax (\$115.34 total) and ask for the National Ski Patrol 2013 rate
Call (888) 632-3697 (Central Reservations) or (423) 578-6600 / (800) 820-5055 MeadowView direct.

Hotel deadline for reserving rooms at the NSP rate is **FRIDAY - JULY 12, 2013**
<http://marriott.com/hotels/travel/tricc-meadowview-conference-resort-and-convention-center/>



Here are the events scheduled for patrollers this year:

- Annual Board of Directors Meeting
- Senior OEC Trainer / Evaluator Update (Mandatory Update for all Senior OEC Evaluators)
- Basic OEC Update
- Digital Beacons and Avalanche Awareness
- Autism Safety and Awareness
- Professional Director Roundtable
- Incident Investigation Training/Workshop
- Help! My Patrol Needs Members – Recruiting and Retention – Looking at the Present and the Future
- Transportation and Snowsports Program Meeting
- Administrative Program Supervisors Roundtable
- Awards Banquet Saturday Evening

This is a full service hotel and conference center that caters to the needs of its guests. There are two State Parks close by for outdoor recreation. The hotel has its own golf course, plus swimming pool and hot tub. The meeting facilities are first class, and the Hospitality Suite is now an experience. Golf times are limited – so call ahead for reservations if you are interested (\$40.00 for 18 holes includes green and cart fees).

This is the Official Notice for the Annual Board Meeting and I would like to add my official invitation to all members and alumni. This is your event! Please join us for a fun, informative, and educational experience deep in the mountains of Tennessee.

See you there!

Sincerely,

Richard Boyer – Southern Division Director
Rob Raff - Southern Division Meeting Coordinator
Teresa T. Stewart – Southern Division Meeting Organizer



**Southern Division - NSP
Patroller Conference
Registration Form
2013**



**Friday, August 9, 2013; Saturday, August 10, 2013
Please complete one form for each person attending:**

Name: _____
 Address: _____ Email address: _____
 City: _____ State: _____ Zip: _____
 Phone Number you can be reached at: Home _____ Cell _____
 Patrol: _____ Title: _____

Please register me for the following events: ****Schedule is subject to change – Final schedule available @ Conference

Please register me for the following events:	Friday	Saturday
Professional Director Roundtable (Wayne Morgan)	5:00 - 7:00 pm	
Administrative Program Supervisor Roundtable – (Byrd White 1 st ADD)	4:00 - 5:00 pm	
Executive Board Committee Meeting	7:00 - 10:00 pm	
Board of Directors Meeting – Main Meeting Room		8:00 am – 12:00 pm
Senior OEC Trainer/Evaluator Update (Bob Brewster)		8:00 until finished
On-line OEC Class (Bob Brewster) 1 of 4 required		8:30 am – 10:00 am
Updated NSP Forms (Bob Brewster) 1 of 4 required		10:30 am – 12:00 pm
LUNCH		12:00 pm -1:00 pm
On The Fringes of OEC (Bob Brewster) 1 of 4 required		1:00 pm – 2:30 pm
Autism Awareness (Scott Campbell) 1 of 4 required		2:30 pm – 4:30 pm
Digital Beacons and Avalanche Awareness (Scott Campbell)		4:30 pm – 6:00 pm
Incident Investigation Training / Workshop (Wayne Morgan)		1:00 pm – 4:00 pm
Help! My Patrol Needs Members – Recruitment & Retention (Bill Smith)		4:00 pm – 5:00 pm
Transportation & Snowsports Program (Briggs Allen/Tony Tingle)		4:00 pm – 6:00 pm
Alumni Roundtable (Randi Lowery)		4:00 pm – 5:30 pm
AWARDS Banquet		7:00 pm

	<u>Before July 27th</u>	<u>After July 27th</u>
_____ FULL Meeting Conference Registration, Lunch, and Awards Banquet	\$74.00	\$84.00
_____ AWARDS Banquet (7:00 pm) and Conference Registration	\$51.00	\$61.00
_____ LUNCH (12 Noon- 1:00pm) and Conference Registration on Saturday	\$41.00	\$51.00
_____ Conference Registration (Hospitality Suite Included)	\$18.00	\$28.00

Total enclosed = \$ _____

**Mail completed form and check (made out to "Hawksnest Ski Patrol – So. Div. Fall Conference") to:
 Fred Wessels – Conference Registrar, 522 Jervey Road, Tryon, NC 28782**
 For your convenience, you may pay your registration fee online using PayPal. Send your payment to hnsptres@gmail.com. Select "Service/Other". Your confirmation will be your receipt.
Reservation Fees Must Be Received At Above Address By July 27, 2013. And Are Nonrefundable After That Date.

Senior OEC Trainer/Evaluator Update – (Bob Brewster)

For those Senior Trainer/ Evaluators who have not yet gone through the required update. Every Senior OEC T/E must be updated prior to participating in any training or evaluating in the 2013/2014 season. The update includes an overview of the new training manual including changes in evaluating candidates. Also T/E's will work with new scorecards scoring scenarios and every T/E must lead and pass a senior level scenario. This update counts a Basic OEC instructor update as well. Course begins at 8:30 am and will run as long as necessary dependent on the number of participants. Other courses will be given on a limited basis through the fall in the division; it is highly recommended Senior OEC T/E's attend this update.

Basic OEC Update – (Bob Brewster)

Counts towards the required tri-annual update for instructors. Four courses will be offered through Saturday and possibly an additional course on Sunday. Instructors must attend three of the four-hour and a half, two hour courses. Courses at this time are subject to change.

- Course 1 – **On-line OEC Class:** This is an overview of the new on-line OEC course that has been developed by NSP in cooperation with Pearson publishing. Demonstration of online capabilities as well as the live components and necessary requirements to register and offer the course will be demonstrated.
- Course 2 – **Updated NSP Forms:** An overview of all the new forms NSP has out, when, why and how to use them. Throw out all your old forms because they are no longer being accepted. Also where do you find these forms, who fills them out and who do they go to.
- Course 3 – **On the Fringes of OEC:** The 5th edition has probably brought us just as many questions as answers as to with what and how we can and should treat our patients in today's litigious society. This course will look at the role of a medical advisor in a patrol, what are some new or old interventions available to patrollers outside or just inside the 5th edition and how we can integrate some additional medical treatments to our patrols.
- Course 4 – **Autism Safety and Awareness (Scott Campbell):** This is an important enough topic for all of us as patrollers to make it one of the electives for the update.
 - **AUTISM!** Why did that kid just run back into a burning building? Why does he scream when I touch him anywhere on his body? Why does she flap her arms and twirl in circles? How can I communicate with him when he does not talk? Why shouldn't we give her a cookie? Why did he snap his head back and break my nose when I grabbed him from behind? Why did he have a seizure when I only checked for equal and reactive pupils? Learn how to survive and not further injure your next patient with an autism spectrum disorder! Scott Campbell has given over 200 presentations since 2005 on autism safety and awareness to first responders and families, including eleven of them in national forums. He has been a member of the Public Safety Workgroup for autism awareness by the Commonwealth of Virginia since 2010, and one of only two parents certified to teach the parent training module since December 2011. This WILL Count towards Instructor Development Instructor Update requirement.

Avalanche Awareness and New Digital Beacons: Scott Campbell – Division Avalanche Supervisor

There was an annual average of only 5 deaths from avalanches in the 1950's. That has increased to an annual average of about 35 in the past five years. Scott Campbell, Division Avalanche Program Supervisor will be providing a general overview of avalanche awareness and then detailed training with the latest digital avalanche beacons or transmitters.

Help! My Patrol Needs Members ... Presenter: Bill Smith

Does your patrol need more staff? Are you having difficulty recruiting members? If so, this presentation may be able to assist you. Utilizing the Wintergreen Ski Patrol's "*Recruitment and Retention ... A look at the present and to the future*" report as the basis of his presentation, Bill will present information to show how Wintergreen took a reading on the health of their organization that better prepared them to keep their current members and find new ones. To do that however, we sometimes have to ask the hard questions, the ones that we need to ask, but are often afraid of the answers. Come and join us and learn what questions were asked and what some of the answers were.

Incident Investigation Training/Workshop: Wayne Morgan – Contact Person

This is geared towards the Patrol Director and Patrol Representative as well as patrollers – description is pending.



Southern Cross

A Publication of The Southern Division of The National Ski Patrol

2012-2013, Number 2

www.southernnsp.org

January 2013

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Southern Cross is published three times a year—Fall, Mid-winter and Spring. Articles and photos are encouraged and appreciated. With photos, please include caption information. If at all possible, please include a photo of the author with articles. Submission deadline for the Spring issue is May 21, 2013.

Send submissions to:

Teresa T. Stewart, SC Editor
stewart.teresa@gmail.com

Update address at www.nsp.org

Richard Boyer,
Division Director

Winter 2013 has come and gone and come again. And hopefully this time it stays for its normal, expected, and wonderful duration.

The Women's Program kicked off the 2012-13 season with a bang at Wintergreen Resort. A special thanks to all participating ladies, as well as Joy Jucker, our Southern Division Women's Program Director; Linda Barthel, NSP's National Women's Program Director; Linda Murphy Jacobs, and Amy Arnold. Linda Barthel, Linda Murphy Jacobs, and Amy Arnold traveled from Central Division as far away as Michigan, I'm told, to help us. A load of dedication is being exhibited there. Again, thank you Central Division!!

As of mid-January most of our ski areas are open with the percentage terrain available ranging from 33% to 90%. Snowfall has ranged from less than a foot to over 6 feet so far this season in the ski areas of the Southern Division. From this you can see just how dependent our areas are on snow making technology and equipment.

We are delivering a full array of programs to all in the Southern Division. Look over the website at www.southernnsp.org to find when and where they are being offered. And speaking of our website... a huge thank you to Trish Deane (and Brandon for giving up his part of her time) for doing such a reliable and impressive job with our website. I get good reviews and comments from all over the U.S. about its clear impact, ease of navigation and usefulness.

We have a collection of dedicated leaders in our division. This includes our Assistant Division Directors, Region Directors, Program Directors, their Assistants and both the Paid Directors, and Patrol Representatives. What follows is a listing of the Patrol Representatives who accomplish a yeoman's load of the workload for our organization. I thank all of our Southern Division



Leaders and want to list the PR's to give them a spot on our publication depicting my earnest gratitude for what they accomplish each year. In the future I will also thank the well deserving Paid Directors for their services.

North Carolina

Appalachian Patrol– Joe Donadio
Ski Beech Patrol – Bob Mahoney
Sugar Mountain Patrol – Flynn Harris
Cataloochee Patrol – Chris Polhemus
Sapphire Patrol – Dean Melton
Wolf Ridge Patrol – John Wodecki

Virginia

Bryce Patrol – S. Carter Lewis
Homestead Patrol – William Parks
Massanutten Patrol – Ron Dull
Wintergreen Patrol – Judi Kay-Monaghan

Alabama

Cloudmont Patrol – Bob Palik

Tennessee

Ober Gatlinburg Patrol – Bob Lewis
Smoky Mountain Nordic Patrol – Don Jones

West Virginia

Blackwater Nordic Patrol – Brad Moore
Snowshoe Patrol – Charlotte Bradley
The New Winterplace Patrol – Rod Bickett
Timberline Patrol – Bill Cox

Additionally, as many of you know we have had some changes to our Division Staff and I'd like to make certain you know who these are and thank them for all their time and efforts in our collective behalf. **Byrd White** has agreed to be tapped as the 1st Assistant Division Director, **Randy Trow** steps up into the vacancy Byrd creates as Assistant Division Director, North, **Tom Byron** steps up to Virginia Region Director, a while ago **Tom Wagner** steps up into the vacancy Byrd creates as West Virginia Region Director, **Isaac Colvard** has stepped into Tom's shoes as West Virginia Assistant Region Director. Other changes that have been in place for a while have been **Randi Lowery** has stepped up to Assistant Dixie Region Director and **Brent Rockett** is Blue Ridge Region Director, and **Tommy Taylor** is Assistant Blue Region Director. Additionally, **Russell Blakely**, MD is our Medical Program Supervisor, **Bill Smith** handles our Elections, **Lee Wittmann** is responsible for our Alumni Programs, and **Scott Campbell** is head of our Avalanche Programs.

I would be remiss if I didn't recognize this is our Southern Division 40th Anniversary. Happy anniversary Southern Division, National Ski Patrol!

75th NSP Anniversary Gala

Richard Boyer – Southern Division Director (reporting)

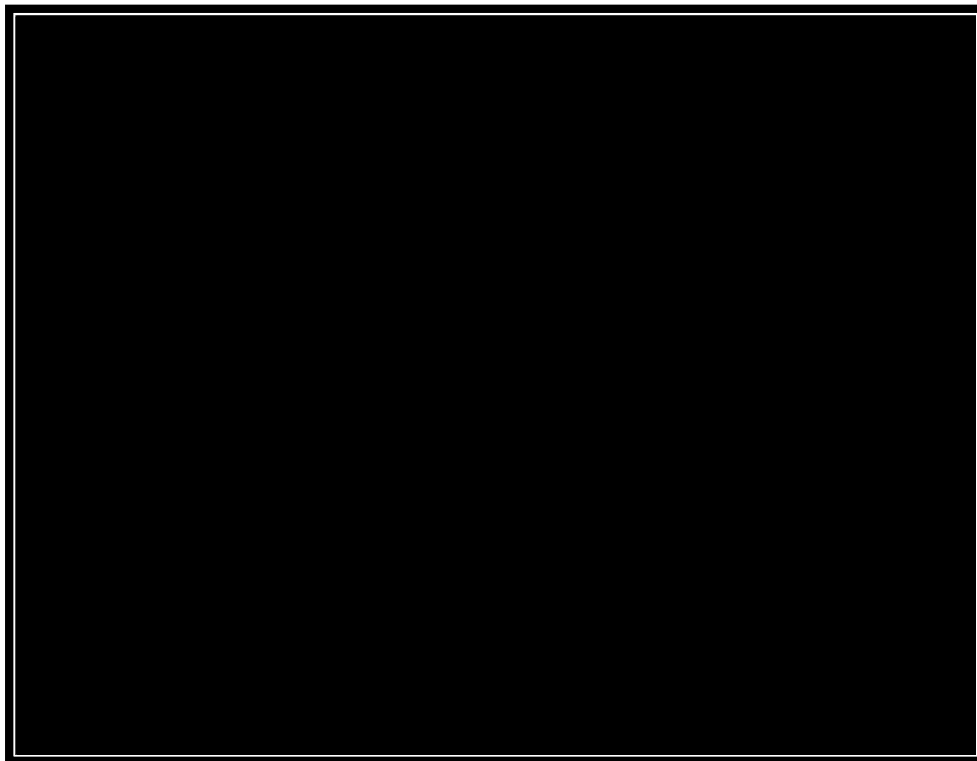
Just under 400 patrollers from as far away as Germany and Switzerland met in Denver, Colorado for the NSP's 75th anniversary. We had a group too numerous to list here representing our Southern Division. The keynote speaker was former astronaut & patroller at Ski Cooper, **Jim Reilly**. His talk and slideshow centered around his life, training and experiences in space tied into his life as a ski patroller. The first five people were inducted into the NSP Hall of Fame including Minnie Dole-our founder as the first inductee. His son, Mint Dole, was in attendance and skied with us at Cooper. **Ted Forbes**, a Wintergreen patroller whom all of you may know, and his team who were responsible for this NSP celebration did a stellar job.

Ken Wheeler and **Kirk Workman** (a candidate at Cataloochee) placed high in the fun toboggan competition at Ski Cooper, where the skiing was as good as it gets!! – 3 to 4 inches of powder on top of several previous days of similar snowfall. It was the closest to flying you as can ever get.

Our NSP exhibit was breathtaking and informative. Located just across from the escalators leading to the main SIA exhibit floor, we got a lot of good exposure to snow riders visiting the SIA show. To sum it up, we all were very honored to experience this celebration commemorating the 75th birthday of our organization at the very ski hill where it all began for the 10th Mountain Division. Here's to the next 75 years!!

Candace Horgan – NSP Communications Director has uploaded approximately 300 photos of the event in Denver, CO. As all photos are copyrighted – the Flickr link to the photo is:

<http://www.flickr.com/photos/nspphotos/collections/72157632707979305/>



Brent Bowman

2nd Assistant Division Director

January 2013

Here is what I wrote last year:

“Sitting here in Atlanta at nearly 60 degrees and it is hard to think about skiing. This season has been a tough start for all concerned”..

This year the difference is January 6 it was 70 degrees at my house!! Winter has finally returned and most of the areas in the division (all north of Alabama) are open. Dixie Senior candidates are prepping for the S&T and OEC test(s) in February. Dixie also has a couple of Senior Telemark candidates! The rest of the division is also working hard on training and testing. Many of the Ski and Toboggan testers will be gathering in a couple of weeks at Timberline to work on their skiing and teaching skills with instructors coming in (to teach them) from Utah, Colorado and New York.

Looking forward to seeing you soon on the hill. Get out there and slide.

Brent



Byrd White,

Assistant Division Director – North

Changes Made, Changes Needed

This year has seen a number of changes in your Division. **Ted Forbes**, our 1st Assistant Division Director put his personal life and his professional career ahead of our Division's needs and took a much better job, in Chicago. Ted's resignation obviously left a void and while I was racking my tiny little brain trying to come up with someone as qualified as Ted, others decided that I should take the position on an interim basis until elections are held. While I know not nearly enough to measure up to those who held this position, both current and past, or for that matter, Ted's knowledge, I shall do my best to get up to speed as quickly as possible. Ted was a very valuable member of our Division; we will certainly miss his insights.

My interim appointment left an opening as Assistant Division Director North that **Randy Trow** graciously accepted. Randy is knowledgeable and very smart, he will do a great job. To show how smart he is, he talked **Tom Byron** into taking the Virginia Region Director job. In past Board meeting Tom has shown himself to be a good thinker with a cool head. He will do a great job. Having Randy in the North and my good friend Mike Harris in the South will certainly make things a lot easier for me. Mike has two very capable Region Directors in **Brent Rockett** and **Brandon Olsen**.

There have been other personnel changes both North and South that I shall leave to the respective Region Directors to discuss.

On the *need side* it seems that we are always looking for someone to fill one position or another. **We need YOU**. We need you to start the Senior Program, we need you to become an instructor, we need you to volunteer to be a program administrator, we need you to be a patrol representative. While we have many very capable people in all the positions in our Division, every year we have some who step down for one reason or another. Last year **Jan Starr** stepped down after many years of dedicated service to the Division and this year, **Ted Forbes**. This is a natural evolution but we need people coming in every year, we need you. Service to the Division and to NSP takes some time, but every minute is worth it. The folks who serve this Division are some of the smartest, nicest, most inclusive people that I have been around.

Join us!

Mike Harris,
Assistant Division Director – South

Due to shoulder problems I was only able to attend three refreshers and two clinics this year. They went extremely well as usual. I had rotator cuff and bicep tendon surgery on November 19th. Nine weeks of rehab and I am hopeful to be back soon. Blue Ridge and Dixie regions both have excellent Region Directors and Assistants. They stand ready to be of assistance to your PR's and PD's for your patrols. I won't duplicate the details they will have in their articles. Looking forward to seeing as many of you as possible later on this season.



Mike Harris (AKA) Tyrone

Southern Division Webmaster

Trish Deane,
Webmaster/Board Secretary

Southern Division Web Site
<http://www.southernnsp.org>

The Southern Division web site is a great place to stay in touch with what is going on around the Division. We advertise ski school events, mountaineering and avalanche clinics, nordic events, etc. In addition, we try to include information from NSP that is of particular interest to Southern Division patrollers.



Recruiting & Patrol Videos & Web Sites

If you'd like to advertise your patrol recruiting days or ski with a patroller events, please send dates/information to me at yogagirl@comcast.net. Video is another great recruiting tool. We're looking to link to videos about your patrol, so if you have such a video on youtube or elsewhere, please send a link. Also, please let me know if your patrol web site URL has changed or if you have recently added a new web site.

Calendar Additions/Changes

For events that are registered with National Ski Patrol, please submit any new calendar items to your Regional Director so that they may be included on the Southern Division calendar. If you have an event that is open to patrollers outside of your mountain, such as a ski swap, mountain bike race, a social event, etc., that is not an NSP-registered course, you can send that directly to me for inclusion on the calendar. It would be best to copy your Region Director on that email, as well.

In Memory of the Fallen

So that we will always remember, patroller obituaries are now being included on the web site. If you are sending

information, please include a picture along with the photographer's permission to use the picture. In addition, information and a picture should be sent to NSP for inclusion in Ski Patrol Magazine.

Staff Updates

One of the most important tools on the web site is the staff listing. It's only useful, however, if the information is up to date. Please send staffing changes for your patrol leadership to your Regional Director so that they can alert the right people and get the staff listing up to date. **It's also very important for individual patrollers to keep contact information up-to-date on the NSP web site.** You can do that by going to <http://www.nsp.org>. Click on "logon" in the upper right corner. Then click on Member Resources. That should bring up your current information. You should also click on Education Info/Your Education Information in the left navigation and make sure that is correct.

Trish Deane
yogagirl@comcast.net

Blue Ridge Region

Brent Rockett,
Blue Ridge Region Director



Blue Ridge Region Message

Winter got off to a roaring start with a record opening as Sugar Mt was able to open in October for skiing on Halloween. Not a trick and definitely a treat for all those skiers and boarders that were itching to go. It turned out to be a tease as it wasn't to last with the weather returning to more normal conditions. However, with all the recent new snowmaking additions Sugar was able to limp along through the warmer weather.

Old Man Winter finally returned on the first day of winter, just in time for great conditions during the holidays at all the mountains.

We have already had one Basic Evaluation and had six Senior candidates attending the Senior OEC training session. We wish all the candidates much success with all their evaluations this year. In addition Appalachian Ski Patrol is excited to be hosting a Wounded Warrior Day on March 9. This should be a very rewarding experience. If any other patrollers would like to be involved, please contact Joe Donadio.

If everything goes as planned, I am looking forward to attending NSP's 75th Anniversary Celebration in Denver. Also, the Southern Division celebrates its 40th anniversary. If you have any old or new articles and stories regarding the Southern Division, please submit them to Division staff. They plan to continue the celebration at the annual Southern Division conference this summer.

Make your turns and provide the very best care.

Brent

From the Supervisors and Advisors...

Leadership Development ... Leadership Development ... Leadership Development

Mary Underwood,
Leadership Development Supervisor

Are There Other Basic Skills?

Ask any NSP patroller—what are the skills you must be proficient in to be a ski patroller? We would all say—OEC, skiing and toboggan. These are our essentials, but there are other skills which aid us in being more effective and efficient.

When you work with new patrollers, do you use effective coaching and mentoring techniques? Good communication skills are vital—a life may depend on it. Who is my audience? Purpose? Content? If there is a problem, how do I prepare for a conference with involved parties?

All these concepts are addressed in “Basic Leadership for the Ski Patroller” our Southern Division leadership skills course. **Joy Jucker**, longtime patroller, past Dixie Region Supervisor and now supervisor for our Women’s Program, took this course last fall and commented that every patroller could benefit from this course.

This course is a senior elective and a 1-day classroom course. Please contact Mary Underwood, Leadership Development Supervisor, if interested in taking this course.

Mary Underwood
865-483-3675
maryu@bellsouth.net



Outdoor Emergency Care ... Outdoor Emergency Care ... Outdoor Emergency Care

Bob Brewster,
OEC Supervisor

Happy New Year to all! One of my resolutions this year is to finally get down to a little patrolling after our very successful refresher season. As of this writing we’re having some weather setbacks, but no doubt this will turn around. Let’s toast to a cold and snowy February and March.

Our National Medical advisor, **David Johe** has spoken recently about the need for patrols to find a medical advisor. Medical Advisors provide Q&A, as well as oversee protocols and variations outside the OEC 5th edition. Blasphemy you say, the OEC division supervisor promoting medical skills, techniques and medications outside of the 5th? Well yes and no. As OEC



technicians all of us must follow the standards we have learned and practiced within the covers of the 5th manual. But as many of us have experienced, we use equipment not found in the 5th, or a splinting technique we have learned outside of NSP in the medical community or provide medications to patients (more on this later). If your patrol has used any medical intervention not found within the 5th Edition, you should think seriously about enlisting the support of a Medical Advisor.

Why a Medical Advisor? Because without one you are setting yourself, your patrol and your mountain management up for major medical liability. Does your patrol have protocols written for anything you do outside the realm of the 5th edition? If not, how are you going to justify the use of such? At my home mountain, Cataloochee, we have brought on a Physician who now Q&A's incident reports, interfaces with our local ER's (great for patient follow up), advises us after accessing peer reviews and personally contacting fellow doctors on our medical equipment and techniques, and oversees protocols, including our newest, providing Aspirin for patients experiencing non-traumatic chest pain.

Medications have been provided by patrols with paramedics for years, nitrous oxide, narcotic pain relievers, IV's etc., all overseen by a medical director. For our patrol the dispensation of aspirin is momentous. It represents the first medication we have been able to deliver since Oxygen. Aspirin has been used for years by people as a prophylactic to promote better heart health. Recent studies have shown that it has great benefits for patients experiencing angina or an MI (myocardial infarction or heart attack). When a patient is experiencing chest pain, aspirin reduces the chance of a MI by as much as 25%. Aspirin has also been shown to reduce deaths from MI by 20%. To our patrol the introduction of aspirin has been a no-brainer, if an innocuous over the counter medication such as aspirin can have such benefits what's the big deal, every patroller should carry it, right? Well..... no: we've decided to place it in our trauma bags and on our AED's (with a laminated protocol card outlining steps and contraindications), a single dose is placed in a watertight, shock proof container in order to prevent the degradation of the aspirin. Every member of the patrol is required to go through a protocol clinic that explains when to use ASA, the contraindications and how to dispense it to the patient. We hope never to have to use it, but it's in our arsenal of treatments to provide better service to our guests at Cataloochee.

Recruitment and retention is my other resolution for 2013. How do we recruit our next generation of instructors, IT's, regional advisors, and even my replacement? What can we do to inspire and encourage our newer patrollers to give back to candidates what our instructors have given to them? Retention, because we have an aging patrol, because life intrudes on all of us and as we progress more and more to offsite, on-line learning, OEC and refresher programs, it will be leaving less time for our instructors to practice their skills.

How do we keep our instructors interested and sharp? A work in progress, all suggestions welcome.☺

Have a great season and pray for snow!

Senior Program ... Senior Program ... Senior Program ... Senior Program ...

Hugh Jernigan,
Division Senior Supervisor

Senior Program News and Updates

Participating as a candidate in the Senior Program is a great way to improve your patrolling skills. By upgrading your OEC scene management skills and increasing your skiing/boarding/toboggan handling techniques through the Senior Program, you can become more of an asset to your patrol, and build your confidence to handle any difficult situation.

Last year, **Paul Gagon**, a longtime patroller and OEC Instructor for Wintergreen Ski Patrol completed the Senior Program--- and he is registered this year for the first time as “Senior Alpine Patroller”. Paul was purposeful and determined in his quest to become a “Senior”, so we thought we would ask him what he got out of the program and what it meant to him. Below is Paul’s response:

“What has the Senior Program meant to me? The incredible opportunity to receive more advanced training in scene management, dealing with unusual/tricky OEC scenarios, as well as great training in skiing (snowboard) & toboggan. When I entered the Program, I thought I was pretty good at OEC scene management, skiing, and sled handling. What I found were a great group of highly skilled instructors willing to share and practice with me in all things until I not only had mastered them at a Senior level but had the confidence in myself that I really knew it and could do it. Anyone, with a lot of effort and hard work, will not only enjoy the journey, the higher skills you will be able to offer your mountain make you a more valuable patroller.

For those who feel your skills are not up to it, Senior clinics held each season on OEC and ski & sled will afford you the opportunity for training at a higher level; and pass or not (you don’t have to pass everything at the same time) you will ski better than you ever have and you manage all of your accidents better. What could be better than that? In short, my skiing much better, working an accident much better, managing scenes much better...in short I am a much better patroller for having participated in the Senior Program. I urge any patroller who wishes to get stronger in their skills to participate and take the journey to become a Senior Patroller.”
---Paul Gagon

The early 2012-2013 season OEC and S&T clinics (thru mid-January) have provided exceptional learning opportunities for Senior Candidates.

The Blue Ridge Region Senior OEC clinic was held at Appalachian Ski Mountain on January 5th. **JoAnn Ehlinger**, Blue Ridge Region Senior Program Administrator, with the assistance her dedicated Senior OEC evaluators, conducted an excellent clinic for six Blue Ridge Region candidates. Many thanks to the Appalachian Ski Patrol for their hospitality and assistance with setting up the scenario locations along with the equipment.

Trace Higgins, Virginia Region Transportation Administrator and Chief Senior S&T Evaluator, conducted the Virginia Region Senior S&T clinic at Massanutten on January 6rd. **Randy Trow**, the Southern Division Assistant Division Director-North and a highly qualified PSIA-AASI credentialed patroller, was of great

benefit to the clinic by his evaluation of techniques and helpful input for improvement. The benefit of utilizing PSIA-AASI affiliated patrollers during Senior clinics was evident by the fact that everyone in attendance left with useful information and with a feeling of an enhanced technique. Thanks again to everyone in the Virginia Region for ideas on enhancing aspects of the Senior Program!

Bill Clarke, Dixie Region Senior Program Administrator and Chief Senior S&T Evaluator, conducted the Dixie Region Senior S&T clinic at Cataloochee on January 13th. Bill ran the clinic similar to a “mock” evaluation, with specific input to each of the six highly motivated Senior Candidates throughout the process. The clinic provided the Senior Candidates with an excellent foundation for improvement and knowledge of what will be expected of them during the Evaluation. Many thanks to **Pete Jucker**, Ober Gatlinburg patroller and another highly qualified PSIA-AASI member, for his valuable insights and assistance to the candidates. And thanks to Cataloochee Ski patrol for their hospitality and willingness to host the event at the last moment (weather related issues).

We are continuing to implement changes in the Senior OEC Evaluation process from the National NSP office. Fortunately, for the Senior Candidates, they will not notice much change. The changes mainly affect Senior OEC Evaluators as a change in mechanics of the evaluations. **Bob Brewster**, Southern Division OEC Supervisor, is in charge of, and doing a terrific job in gently implementing the changes in Senior OEC.

The Senior Program remains open to **Patroller** (formerly known as Auxiliary Patroller), **Alpine Patroller** (formerly called Basic Patroller) and **Nordic Patroller** NSP classifications.

We still have plans on post information concerning the Senior Program on the Southern Division Website sometime in the future.

[See photos on page 31-34](#)

Transportation ... Transportation ... Transportation ... Transportation ...

Tony Tingle,
Division Transportation Supervisor

Transportation Winter 2013

It feels like winter this week in Tennessee. Last week, not so much. I was happy to see the hill covered with snow this past Saturday. Patrollers going about their day. Lots of training going on: Half a dozen Basic candidates on the course or attached to toboggans, four Senior candidates grinding away at OEC problems, and one Certified candidate rooting for information. Among these folks, there were the last few getting their toboggan refresher out of the way. My first run this season was done with a toboggan in tow, as I started my season with my toboggan refresher. That was back in December, and it felt good and awkward all at same time. For me, having someone watch me run the sled and provide feedback is a very valuable thing. Was I perfect out of the gate? Nope. I demonstrated the skills sufficient to pass the refresher, but I did finish the event with things to work on. I will always have



things to work on with my skiing and toboggan work, and that is fine with me. That's what keeps our work challenging. A toboggan refresher is a quality control check to ensure the safety of your patients this season. Get 'er done!

What is new for the Transportation Program? We have a new National Transportation Director. His name is **Jay Zedak**. He is a really well qualified fellow. Jay is a Certified Patroller who qualified on 3 disciplines - Alpine, Snowboard, and Telemark and maintains PSIA Alpine Level 3, AASI Snowboard Level 2, and PSIA Telemark Level 3 certifications. He is excited about the transportation program, and I get the feeling that Jay will push me to help you. All that said, here are a couple of things from our first conference call to pass along.

First, this question came up: For those Transportation instructors who register and run courses, have folks sign the NSP Southern Division waiver, run the course and close the course, how long do you need to hold onto that waiver? The suggestion is.....7 years, then toss them. The suggestion was made for a repository somewhere where we can send the forms to, so they are not gathering dust in a box in our respective basements....I'll keep you posted on how that turns out.

Second, Cascade Toboggan has made a generous offer. How many folks have used the Cascade Toboggan Chain Brake Release? Jay has been talking with Dana Jordan of Cascade toboggan and Cascade has made the offer of buy 3 get 1 free. The link, showing the device, is as follows: <http://www.cascade-rescue.com/products/CT-Chain-Brake-Release.html>

If you are unfamiliar with the Cascade Toboggan Chain Brake Release, here's a description excerpted from the e-mail **Dana Jordan** of Cascade, sent to Jay.

The Cascade Chain Brake Release System (CBR). Cascade originally started selling this product around 40 years ago. The product is designed to allow a Patroller to easily and safely deploy the chain brake without having to turn around in the handles or stop forward motion. Basically, when in the locked position, the upper ring of the CBR is locked over the half-ring on the top of the handles keeping the brake from being deployed. After a patient is loaded into the toboggan, the Patroller can simply unlock the brake from the handle, but still hold the locking ring under their glove against the handle. This in effect keeps the brake from being deployed. When the Patroller needs the brake, they need only to lift their hand slightly and release the locking ring. The Locking Ring then slides down the handle, stopping at the Cross-Bar and deploys the Chain Brake.

*This accomplishes two very important things. First, the brake is ready to actuate immediately without the need of the patroller turning around in the handles or remove a hand to reach to the cross-bar. Second and perhaps more importantly, if the Patroller should fall and lose the toboggan, the brake will automatically deploy and could very well be the difference between a run-away toboggan and once that self-arrests. In these days of short staffing at some resorts, many times there is not resource available to have a tail roper. **The CBR can make a serious difference.***

Another very nice feature of the CBR is that it is "spring" loaded. As a Patroller is traveling downhill, and they need to retract the brake, they need not stop. The Patroller just slides their hand down the handle to the Cross-Bar and slides the locking ring back to the top of the handle. The brake will still be actuated, but the shock cord on the CBR will be highly tensioned. All the Patroller needs to do then to retract the brake is to lift slightly on the handles and the Chain Brake will "pop" out from under the toboggan and will once again be in the locked position.

A small disclaimer here. As always, when uploading a toboggan on a chairlift, it is imperative that the Chain Brake be secured first the Hold-Up strap on the handle Cross-Bar as well as the CBR if so equipped.

Lastly, from now thru the end of March of 2013, we will offer any Patrol a special promotion of Buy 3, Get 1 FREE. While not all patrols prefer the CBR, we believe it is a great idea to improve the safety of Patrolling and makes the everyday Patrollers life easier.

Hope you have a great season and hope I see you on the snow. As always, I'm here to help you. Shout with questions or concerns.

Tony

Snowsports ... Snowsports ... Snowsports ... Snowsports ... Snowsports ... Snowsports

Briggs Allen,
Snowsports Supervisor

What a roller coaster of a winter thus far!!! During the last week in Bristol Virginia we have had 73° temperatures, 5 inches of rain and 6 inches of snow. I'm just waiting for the locus to arrive.

The Snowsports School got off to a rough start by having to cancel, due to lack of snow, the "Train the Trainer Clinic" at Cataloochee in early December. We regretted having to do this however delivering a clinic that exceeds expectations as well as participant safety dictated we cancel the event.



Next, we sponsored the **Women's Clinic at Wintergreen Resort** on January 12-13. This was the clinic that had to be postponed last year due to poor weather conditions. This year, the clinic was attended by 18 female patrollers representing all of the regions with the exception of Blue Ridge. The program was taught by **Linda Barthel**, chairperson of the NSP Women's Program along with two other instructors from the Central Division. Clinic evaluations were extremely positive regarding the program. Wintergreen is always a willing and gracious host for Snowsports School events however this year they went "all out" by providing a dinner for all the clinic participants and instructors. A special thanks goes to **Joy Jucker**, Southern Division Women's Program Supervisor, for all of her promotion of the clinic as well as doing the "on scene" coordination of the clinic (it was a women's clinic and I felt that perhaps a female rather than a male should do this). Additional thanks go to Wintergreen's Patrol Director **Tucker Crolius** and **Judi Monaghan** Patrol Representative for all of their work. And finally, thanks to Linda and her group for instructing in this great program.

Our biennial **Demo Team Clinic** is being held February 1-3 at **Timberline Resort**. We have had good response from skiers however there is still plenty of openings in the boarder portion of the clinic. So if you are a snowboarder and would like an opportunity to improve your skills with one of the best rider/instructors in the country send me an e-mail and we will get you registered.

Also don't forget our **Snowboarder Improvement Clinic to be held at Massanutten Resort February 9-10**. Again this is a great way to improve your riding skills as well as acquire credits for the senior program.

In other events, I recently attended the PSIA-E Snowsports School Management Seminar at Timberline January 16-17. This is an annually required program so that our Snowsports School will be accredited. **Bill Beerman**, PSIA-E 's representative on the PSIA National Board, led the clinic which included both classroom and on the snow activities. Some of the topics covered were: new changes in the PSIA/AASI Level I-III exams, the required CS I and CS II children modules, and clarification that PSI A-E education requirements state that your continuing education credits (CEU) every two years can come from any PSIA Division clinic while approved non-PSIA clinics may be eligible for CEU credits but only every other two-year cycle. On the snow we worked on BERP drills that can be used with any student. I was also informed by the ski school directors that were present that they would welcome any patrollers who are seeking PSIA/AASI certification to clinic with them. Most snowsports schools have regular training sessions for their instructors who wish to advance and would welcome our participation. If you are seeking PSIA/AASI certification (which I highly encourage) let me know as our Snowsports School can provide you valuable information in this effort. Also Bill mentioned that PSIA/AASI members who are teaching or preparing for an examination should sign on to the national web site and follow the link to the Rocky Mountain Division. From there go to Alpine or Snowboard and videos or reference materials. I have reviewed both reference the trills and videos and found them to be excellent. Be sure to check them out.

Continuing on this same track, in talking with an unnamed ski school director, he was glad to see NSP have a program (our Snowsports School) that can improve our patrollers skiing/boarding abilities. He was not being derogatory in any manner and plainly stated this, however he indicated that he along with his staff had noted that often patrollers are not skiing and boarding nor using their ski/board in the most efficient way. He went on to state the obvious, that Patrollers are seen on the mountain with a red jacket and white cross and the general public believes that are absolutely "the best" skier/boarder's on the mountain. While we may be "solid" there are certainly many "technical" areas in our technique in which are lacking. He went on to state that by skiing more efficiently we will be able to ski longer with less chance for injury. I couldn't agree more and this is one of the reasons the Snowsports School exists. And you do have options, take a Snowsports School sponsored clinic (they are open to all patrollers and candidates), if your Patrol's Snowsports school instructor conducts a local clinic take it or just ask him to ski/ride with you and don't forget ski schools will often allow you to clinic with them.

So there you have it. There is a lot going on in the Southern Division NSP Snowsports School. And remember snowsports are easy just turn right, turn left and repeat.

Election Coordinator ... Election Coordinator ... Election Coordinator ...

Bill Smith,
Election Coordinator

Election for the position of Southern Division Director

Richard Boyer is the sole member running for the Office of Division Director, Southern Division and National Ski Patrol. Mr. Boyer meets all requirements and has been approved by the NSP National Chair to fill the position. Ballots, resumes and platforms will be e-mailed to all Patrol Representatives of record by **February 1, 2013**. The deadline for the receipt of ballots is **February 21, 2013**. Ballots may be returned via USPO or e-mailed. The results of the election will be announced on **March 1, 2013**.

Any concerns or procedural questions should be directed to the Election Coordinator.

Bill Smith, Election Coordinator
6 Long Bridge Road
Hampton, VA 23669
(757) 810-1690
skibill13@cox.net



Division Director Nomination Letter – page 15
Richard Boyer- Bio – page 16

RICHARD BOYER
4559 Collins Avenue
Acworth, Georgia 30101

November 27, 2012

Mr. William C. Smith, Election Coordinator
Southern Division, National Ski Patrol
6 Long Bridge Road
Hampton VA 23669

RE: Division Director Nomination for the Southern Division's 2013 Election

Dear Bill,

I would like to offer my name in nomination for re-election to the office of Division Director, Southern Division for the election to be held in 2013. I also make the required statement, that if elected I would be willing to serve in this position.

I have many working relationships and enjoy a good rapport with all levels from both volunteer and paid patrollers at many ski areas to officers at the division level. I am presently serving as Division Director of the Southern Division and have been working at the division level for 12 years. I have served as a Patrol Representative, Section Chief, Regional Director, Assistant Division Director and now, Division Director. In the future, in addition to keeping the division operating efficiently, and employing the views and experience of the ski patrol members, I believe one of our biggest challenges will be to bring new people into each and every patrol and into the activities of the division.

Through the years I have witnessed a smooth and remarkably coordinated operation of this division. I wish to concert all efforts we can toward continuing these achievements and good results. Great strides have been made toward working together and clarifying how we want to move forward as a division. The Southern Division enjoys the reputation of being a mover and shaker within the National Organization. We are engaged and respected and I'd like to enhance this record. We have a strong group of dedicated and talented men and women who are our patrol representatives and our program supervisors are as good as the best in the National Ski Patrol System. I would compare our rank and file as patrollers individually with the best in the national system. It is of paramount importance that we continue this trend of excellence. On the National level I'm hoping progress can be made toward working together for the good of this organization and if or when we disagree, we do it constructively, with class and respect for fellow members.

For the above reasons I hope to continue to be able to work and share in the Southern Division of the National Ski Patrol as your Division Director.

Sincerely,
(s / Richard Boyer electronically)
Richard Boyer

Richard Boyer

Professional Experience:

Teton Management and Bridgewater Management Companies - President and CEO
- Third party administrators who have had developmental and operational responsibility for more than 30 captive insurance companies.

Risk Management Associates - President - Development and operations of multiple captive insurance companies for the medical field.

Communications International, Inc. - Project Manager for Television Microwave Link Project for the FAA, Finance Department, forecasting, pricing and strategic planning, MIS and LAN supervisor.

Paces Investment Properties, Inc. 1982 -1986, President - identification, evaluation, acquisition and property management of commercial real estate for office, industrial and retail properties.

Boyer Group, Inc. 1979 -1982, President - Property management, commercial real estate brokerage, investments and sales.

Cecil B. Day Companies 1967 - 1979 - Various capacities with the Day Companies including Project and Operations Manager for apartments, offices, motels, and restaurants in planning, development, construction, and operations. Member of the Boards of Directors for Days Inns of America, Day Realty of Charlotte and Day Realty of Atlanta. Held positions of Vice President, Executive VP and President of listed Day Companies. Managing equity partner in Day Realty of Charlotte and Atlanta and stockholder in Days Inns of America.

National Ski Patrol:

Division Director, Southern Division 2011- present

Governance Committee, National Ski Patrol 2011-present

Toboggan Instructor, Outdoor Emergency Care Instructor and Senior Patroller, on secondary patrol at Cataloochee Ski Area, NC.

1st Assistant Division Director, Southern Division of NSP - 2007-2010

Lifetime Member of NSP - 2008

NSP National Number 10812 - 2008

Assistant Division Director – South, Southern Division of NSP - 2004-2007

Region Director, Smoky Mountain Region, Southern Division of NSP - 2002-2004

Section Chief, Deep South, Southern Division of NSP - 2001-2002

Patroller for Cataloochee Ski Area, NC - 2001-present

Alpine Senior Patroller - 2001

Patroller for Sky Valley Ski Area, GA - 1997-2001

Patrol Representative, Ski Scaly, North Carolina - 1991-1992

Patroller for Ski Scaly, NC - 1987-1997

Winter Emergency Care Course - 1986

Junior Ski Patrol, Lassen Volcanic Nat'l Park, California - 1961-1963

Education, etc.:

Georgia Institute of Technology, B.S. Industrial Management, 1971

Georgia Tech Varsity Track Team (grant in aid)

Sigma Chi Fraternity

Avalanche ... Avalanche ... Avalanche ... Avalanche ... Avalanche ... Avalanche ...

Scott Campbell,
Avalanche Program Supervisor

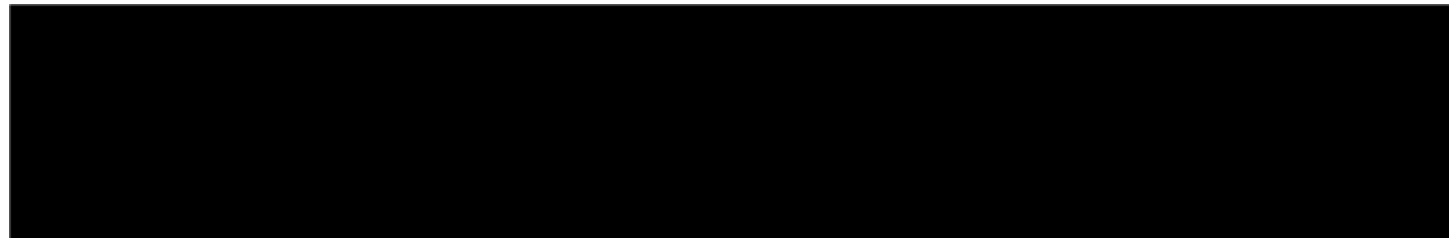


Introduction to Avalanche Safety and Rescue Course at Massanutten Ski Resort, McCaheysville, Virginia on Saturday, **April 27th** from 9am to about 4pm. If you are planning to visit an area where avalanche terrain regularly exists, you may want to enroll in this eight-hour Introduction to Avalanche Safety and Rescue course to learn the fundamental principles of avalanche hazards, safety, and rescue. This is particularly true if you are planning to ski/board outside of the controlled ski areas, where avalanches are more prevalent.

This course qualifies as an elective requirement for the NSP Senior Program. Unfortunately, this course does not meet Level 1 avalanche course standards and does not qualify as a prerequisite for enrollment in the Level 2 avalanche course.

There is no course cost, but we need to have at least ten students to make the course a go.

To register or for more information, please contact Scott Campbell at campbellsservices@gmail.com or [703 241-2640](tel:7032412640) for registration and lodging information.



Certified Program ... Certified Program ... Certified Program ... Certified Program

Brandon Deane,
Certified Program Supervisor

Come Train with the Certified Program

Have you learned what you can from the Senior Program? Do you want to develop your knowledge and abilities further? Are you interested in taking patrolling to another level? If so then commit to this goal by joining the Certified Program. Prepare for and attend one of the Certified clinics. You will come out of the weekend with new insights and friends who are also investing their time and energy in the pursuit of excellence in patrolling. The next one is at Cataloochee, February 9-10. Email me at cbdeane@comcast.net for more info.

Folks who have taken advantage of this opportunity this year include Ric Lavallee - CAT, Isaac Colvard - WTP, Bo Daniels - SNS, Patrick Morgan - SNS, Will Evans - SNS, Meggan Robbins - WTG, Alan McCartney - CAT, Brittney Neal - STG. That is two unpaid patrollers, six paid patrollers, one patrol director.

Come expand upon your knowledge of S&T, OEC, patrol management, risk management, rope rescue, and avalanche.

-Brandon Deane



Front Row Left To Right
Brittney Neil (Wintergreen)
Meggan Robbins
(Wintergreen)
Karen Sealock (Snowshoe)
Ric Lavallee (Cataloochee)

Back Row Left To Right
Will Allen (Snowshoe)
Bo Daniels (Snowshoe)
Brandon Deane (Wintergreen)
Tom Gantt (Appalachian)
Connor Gantt (Appalachian)

Instructor Development...Instructor Development...Instructor Development

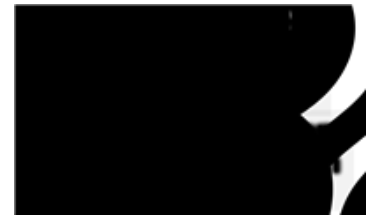
Teresa T. Stewart,
Instructor Development Supervisor

The NSP Instructor Development course is an integral part of all the NSP Educational courses. This is a required step before the mentoring stage with an instructor within the specific discipline with which you are becoming involved (Outdoor Emergency Care, Toboggan and Ski, Mountain Travel and Rescue, Avalanche, Outdoor First Care, etc). This is also a *SENIOR ELECTIVE*.

Interested students should look at the Division Calendar on the Division Website (www.southernnsp.org) for registered courses in their Region and contact the Region Instructor Development contact or drop me an email at (stewart.teresa@gmail.com).

Historian / Archivist ... Historian / Archivist ... Historian / Archivist ... Historian / Archivist

Fred Wessels,
Historian/Archivist



Don't forget about the "Mom and Pops".

With this being the 40th Anniversary season of the Southern Division, I was doing a little digging in the boxes of stuff to come up with an article.

Lakewood, Cedar Cliff, General Butler, Sky Valley, Scaley Mountain, Mill Ridge, Hounds Ears, Hawksnest, Cascade, Skyline, High Meadows, Ski Cherokee, Renegade, the list goes on. Although, a couple of these could have just been a bad idea, the fact remains that they are lost. Think of how much better the Southern Division would be if these guys were still open. We want more places to play. Not less.

For the second year in a row, Ma Nature is not being very nice. The smaller ski areas are having a very hard time. They need to have customers to survive. So, when your friends ask you about where to go "downhill in Dixie", don't forget to mention and say good things about some of the "Mom and Pops". Once they go away, they don't seem to come back. Also, I have not seen anyone building a new resort in quite some time. If you have any pictures from the "Land of the Lost", I would really like them for our records.

Also, start making plans to attend the Southern Division Fall Conference in Kingsport, TN in August.

If you have any old brochures, pictures (with names), newspaper articles, etc. Please send them to me or just scan them and email. Happy 50th to Ober Gatlinburg!!!

See you on the Hill!!
Fred

Women's Program ... Women's Program ... Women's Program ... Women's Program

Joy Jucker,
Women's Program Supervisor

Wintergreen Resort Hosts 2013 Women's Clinic

How often do you get an opportunity to meet a director for a National Ski Patrol program in your own division? This month, 19 patrollers came together at Wintergreen Resort, VA to welcome **Linda Barthel**, National Director for the NSP Women's Program. Along with Linda, two more talented women came from the Central Division to assist the Southern Division in jump-starting the Women's Program. They were **Linda Murphy**, PSIA III and **Amy Arnold**, PSIA II. Event activities included ski enhancement on Saturday, with video analysis. Saturday night we were surprised with a spaghetti dinner at the Wintergreen house, cooked and provided by **Judi Kay-Monaghan**, Wintergreen PR, with an evening talk given by **Linda Murphy** on proper boot fitting. With more spring like temperatures on Sunday, everyone met on the slopes to break into two toboggan teams with ladies trying their hands outside the handles, toboggan carriers on detachable chair lifts, and usage of a special device for releasing the chain brake while on the move. Excellent feedback was provided both days.



Virginia, West Virginia and Dixie Regions had great representation at the clinic along with one attendee from the Eastern Division. Heart-felt thanks to **Briggs Allen** with the Southern Division Snowsports School, **Judi Kay-Monaghan** (PR), **Tucker Crolius** (PD), and the host area, **Wintergreen Resort**.

Joy Jucker

2013 Women's Clinic Participants

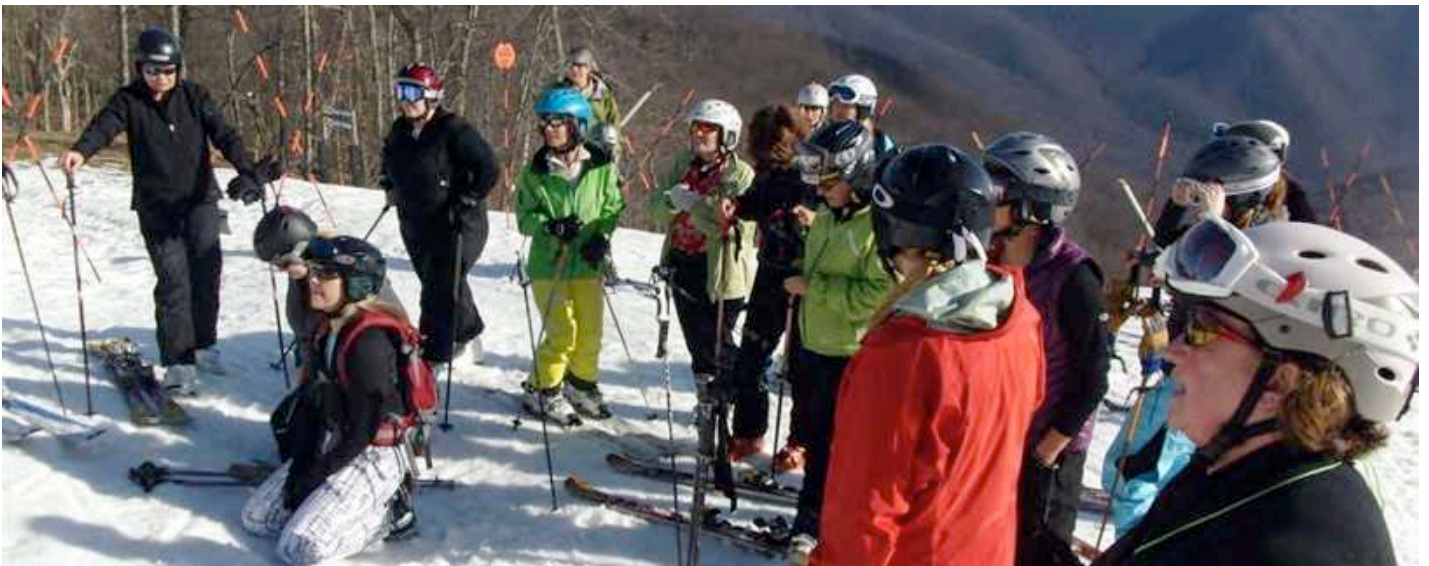
Tabitha Ford - Ober Gatlinburg
Randi Lowery - Wolf Ridge
Caitlin Collins - Winterplace
Tanya Thomas - Cataloochee
Joy Jucker - Ober Gatlinburg
Aileen Cassidy - Wintergreen
Thi Campbell - Massanutten
Peggy MacFarlane - Wintergreen
Lisa Skelley - Cataloochee

Rhonda Smith - Wolf Ridge
Jayann Jones - Winterplace
Mary Godofsky - Whitetail
Lacy Williams - Bryce
Shari Adams - Wintergreen
Cathy Ballard - Wintergreen
Kathy Buttler - Wintergreen
Meggan Robbins - Wintergreen
Brittney Neal - Wintergreen

2013 Women's Clinic @ Wintergreen



2013 Women's Clinic @ Wintergreen



National Ski Patrol Safety Team ... National Ski Patrol Safety Team ...

Brett Henyon,

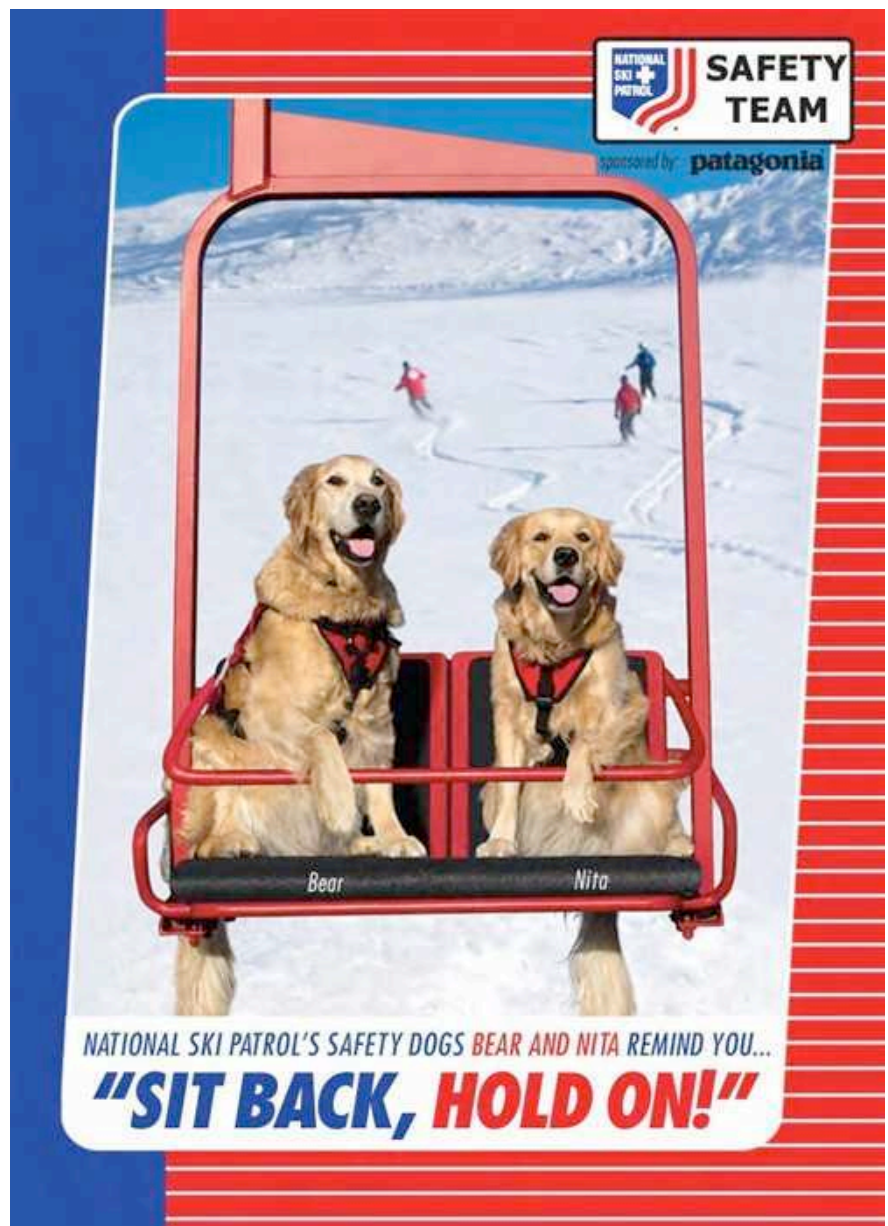
Division National Ski Patrol Safety Team

First of all – I hope everyone had a great Safety Week and was able to get out and spread the word to your guests and employees. As most of us are enjoying the season I want to be sure that everyone is still focusing on our specific safety initiatives for 2012-2013. As a reminder - this year some of the initiatives include Chair Lift Safety, Terrain Park Safety and ‘Lead by Example’ – through public safety announcements and social media (remember to ‘like’ the NSP on Facebook)



Your Safety Team has been focusing practically on Chair Lift Safety – through additional PSAs and initiatives in corporation with NSAA we want mountains to educate guests on general chair lift safety, use of the ‘comfort’ aka ‘safety’ bar – and particularly for children to have ‘backs to backs and bottoms to bottoms’. We, as patrollers, can make this process a little safer – **Do** you always ride the lift with other patrollers? **Do** you look for smaller children riding together and ride with them? **The Theme** is “**Sit Back Hold On**”. We (as a team) created cards (small baseball card size) that have been distributed to area operations, ski schools and patrollers that carry them in their jackets. Cards can be distributed to children and adults. The slogan is on the front with talking points on the back. There are also some marketing PSAs that can be made available to your resort for Web site and social media marketing.

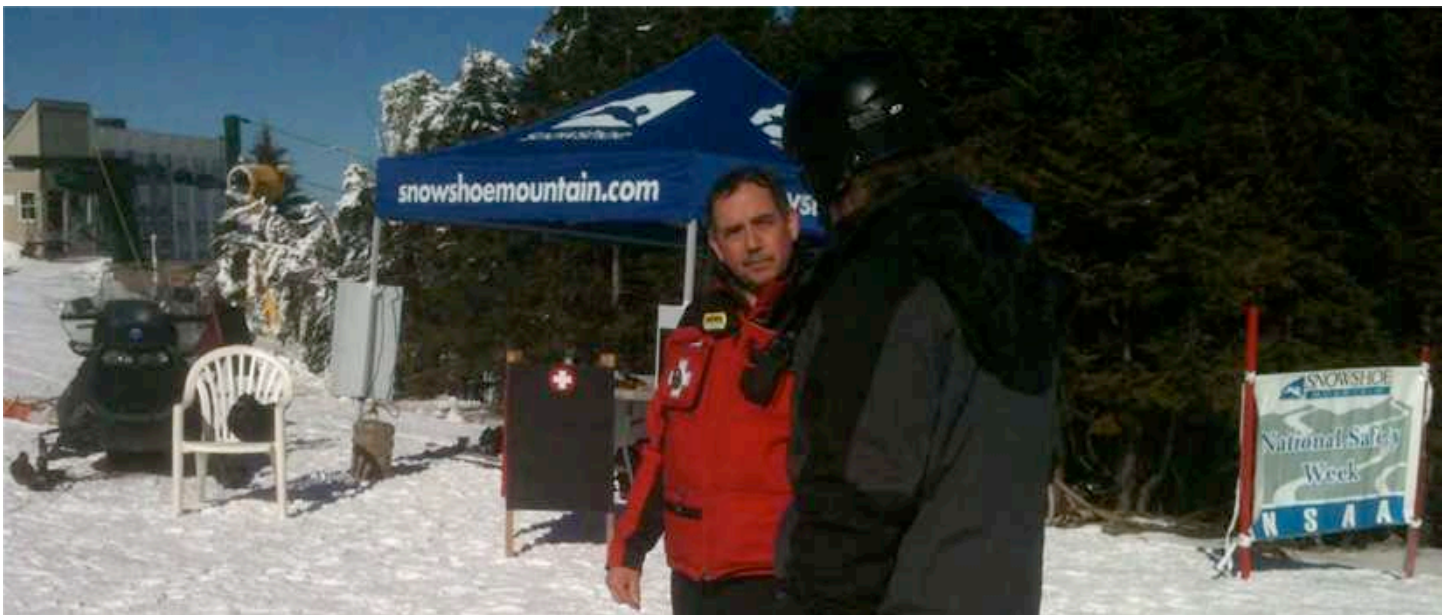
The initiatives of The Safety Team are most importantly conveyed by every patroller.



Safety Week @ Snowshoe
Brett Henyon – Southern Division National Safety Team



Safety Week @ Snowshoe
Brett Henyon – Southern Division National Safety Team
(photos submitted by Preston Cline – Risk Manager at Snowshoe)



Safety Week @ Snowshoe

Brett Henyon – Southern Division National Safety Team
(photos submitted by Preston Cline – Risk Manager at Snowshoe)



Getting the next generation involved... utilizing lessons learned

By: Bill Smith

Many of you know I come from a fire/rescue background where I have spent many years on both the paid and volunteer side of the fence. Ski patrols, just like many fire/rescue organizations, face many of the same problems, particularly when trying to recruit and retain volunteer members. In today's fast-paced environment, we are always looking for the quickest ways to produce the best results.

Too many times we hear the comment, "the kids today or the people today don't want to be involved in volunteering". Too many times, the real reason this occurs, is us - LEADERSHIP. True, people don't flock to join ski patrols and other volunteer organizations in today's world, but that doesn't mean they don't have an interest. The reality is that we now have to go get them. We have to visualize it to them. We have to market to them. We have to make it accessible to them. We have to do it differently than in the past. We have to think outside of the box.

With those thoughts in mind, I want to share with you how one group that I work with is doing things differently.

Over the past year, the Virginia Fire Chiefs Association (VFCA) has partnered with several other groups, and is hoping that their experimental study, the Volunteer Workforce Solutions (VWS) Program, will provide a more effective and efficient method for helping fire chiefs recruit and retain volunteer firefighters.

The Virginia VWS program could potentially change the way that the volunteer fire service recruits firefighters. And ultimately, ski patrols if they take some of the lessons learned and put them to use.

The VFCA understands that the mere mention of recruitment and retention (R&R) requires a lot of time, energy and funds that don't always produce positive results. Their VWS project is taking a fresh, new, out-of-the-box approach to R&R by using geographic information systems (GIS) to explore new ways of recruiting volunteers.

The program is based on the premise that a GIS-based citizen-profile analysis can provide information about the best candidates for the volunteer fire service. The profile analysis helps identify certain personal characteristics, locations and neighborhoods where the best candidates live and the best ways to communicate an R&R message to them.

The VFCA enlisted Esri and Intterra to perform a detailed citizen-profile analysis. Esri is the world's leading GIS software manufacturer; their Tapestry Segmentation system was used to perform the detailed citizen-profile analysis. Intterra provides analytical tools and fire service subject-matter expertise for the project.

The goal of the VWS Program is to provide a roadmap for an individual community to identify the neighborhood characteristics in which their current firefighters live and, based on that knowledge, suggest recommendations to advance the community's future efforts to recruit and sustain volunteer firefighters.

Esri's Tapestry Segmentation classifies U.S. residential neighborhoods into 65 distinct market segments. The distinctions between the segments are based on key determinants of citizen characteristics, such as income, source of income, employment, home value, housing type, occupation, education, household composition and age.

Tapestry Segmentation combines the *who* of lifestyle demography with the *where* of local neighborhood geography to create a model of various lifestyle classifications (segments) of actual neighborhoods, each with distinct behavioral-market segments. Identifying these Tapestry Segments was the foundation in the development of the VWS Program's GIS-based marketing campaign, *Everyday Hero VA*.

Each of the 10 departments involved in the GIS portion of the program received a customized Tapestry Segmentation Report specific to its community profile. The report graphically maps and identifies the following groups:

- *Core Group* – Segments within the community where a majority of its current firefighters live and where potential recruits have the opportunity to interact with firefighters on a regular basis.
- *Developmental Group* – Segments within the community where higher proportions of firefighters live and offer good opportunities for recruitment.
- *Niche Group* – Segments within the community where a very small number of firefighters live and will have little impact on recruitment strategies.

The VWS Program has also revealed the need for dedicated volunteer coordinators in communities. Volunteer coordinators can provide unified messages, quick response rates to potential volunteer candidates, consistent media contacts, current advertising and marketing materials and reliable recordkeeping systems.

An informational, statewide survey of Virginia's firefighters was also conducted as part of the VWS Program. One key finding of the survey shows that the most effective means to get a prospective volunteer candidate in the door is through personal contact with a current firefighter.

In this email and social-networking age, the survey found that having face-to-face discussions with a potential candidate elicits a much more positive response from that candidate. The face-to-face interaction with a volunteer firefighter allows the potential candidate to

identify with the firefighter as a citizen of the same community who has stepped up to volunteer and help protect those within their community. Bottom line...they like to be asked.

Esri's Tapestry Segmentation gives departments a clearer picture of their community and allows the department to focus their recruitment efforts at specific events and types of venues that are most likely to deliver a higher return on their recruitment efforts while using fewer resources.

The study provided a deeper understanding of motivational factors, enjoyment levels of duties, and identified recruitment, retention and turnover issues.

The statewide firefighter survey also provided some insight related to retention efforts. It's common knowledge that it's much easier to recruit volunteer firefighters than to retain them. The survey found that one of the top reasons individuals leave the volunteer fire service is due to family life changes. However, there isn't much a department can do to address these changes other than being flexible and supportive during these times.

Another survey finding is that the lack of leadership, both on the fire ground and in the firehouse, has been listed as one of the main reasons firefighters leave the fire service. Strong leadership, at all levels of the organization, is absolutely essential for achieving and maintaining high morale and subsequently increasing your volunteer retention rates.

Although we may not have access to some of the technology described above within the average ski patrol, there is no reason that we cannot take some of the "lessons learned" and apply them to our respective organizations.

In the months prior to writing this article and using some of the ideas from the VFCA study, several new initiatives were undertaken by the Wintergreen Ski Patrol in an effort to recruit new members. Some of them included revamping the patrol website to make it more appealing, creating a WSP Facebook page, reaching out and sending information about the patrol to approximately 1,500 fire-EMS agencies across Virginia and participating with a booth and WSP representatives at the statewide EMS Symposium. Individual members also reached out to friends, family, etc., to find new candidates.

In an effort to lessen the training burden and time commitment on individuals that already had a medical background, and in addition to the annual full OEC course offered each year, WSP also conducted two OEC Challenge Courses to bridge individuals with prior training over to OEC.

Those efforts certainly paid off for WSP in that we received more than 50 inquiries about joining WSP, about what the training involved, the time commitment, etc. and ended up with a candidate class of 15 new patroller's for 2012 and many more for 2013.

In the mix, we were also able to pick up one new candidate from the Wintergreen Youth Patrol. All in all...a good recruiting year.

There were no tricks. No secret weapons. No hidden agendas. We simply utilized a combination of techniques in marketing and accessibility - basic business tactics. Techniques used successfully by others. Could your patrol also possibly benefit from utilizing some of these same techniques? Possibly so if you are willing to utilize lessons learned and think outside the box!

Bill Smith began his patrolling career with the Homestead Ski Patrol in 1991. He is currently a patroller with Wintergreen Ski Patrol in Virginia. Bill has served in a number of leadership positions and has taught and written extensively about organizational change, leadership and training.

Senior OEC Clinic @ Appalachian January 12, 2013
(photos submitted by Hugh Jernigan)



Senior S&T Clinic @ Cataloochee January 13, 2013

(photos submitted by Hugh Jernigan)

Bill Clarke, Wayne Morgan – early morning briefing for Senior Candidates and Evaluators



Senior S&T Clinic @ Cataloochee January 13, 2013

(photos submitted by Hugh Jernigan)

Amanda Perry from Ober Gatlinburg/tail Sabine Hardin Cataloochee



Carl Marsh from Wolf Ridge/ tail – Jacob Ridenhour from Cataloochee

Senior S&T Clinic @ Cataloochee January 13, 2013
(photos submitted by Hugh Jernigan)

Tye Cheatum from Cataloochee/ tail – Rob Mayer from Ober



Women's Clinic @ Wintergreen

(Photos submitted by Randi Lowery)



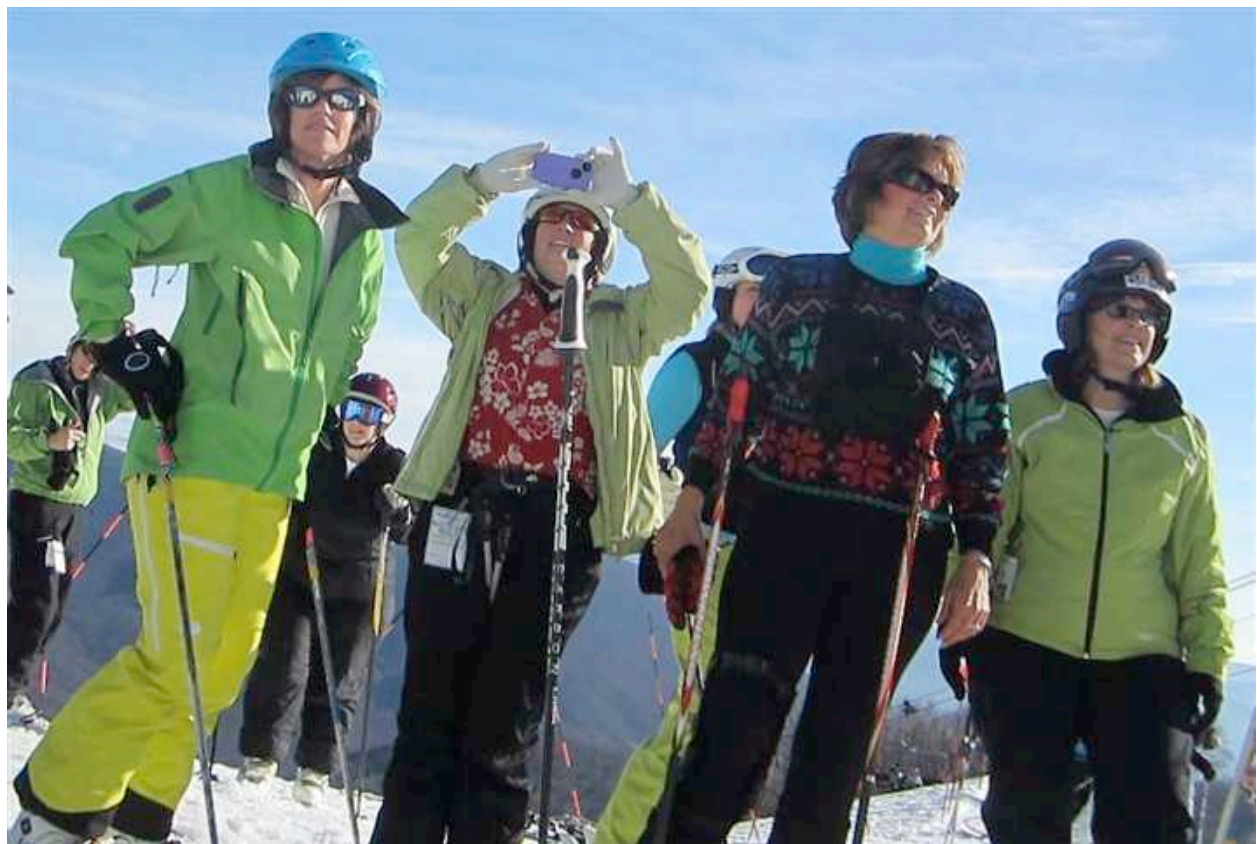
Linda Barthel, instructor



Day 2, sled work. Randi in the horns, Brittney in the toboggan.

Women's Clinic @ Wintergreen

(Photos submitted by Randi Lowery)



Happy 75th, NSP!

We're proud to be part of
this great organization!

Southern Division Patrols: Appalachian · Beech Mountain
Blackwater Nordic · Bryce · Cataloochee · Cloudmont
Hawksnest · Homestead · Massanutten · Ober Gatlinburg
Sapphire · Smoky Mountain Nordic · Snowshoe/Silvercreek
Sugar Mountain · Timberline · Wintergreen
Winterplace · Wolf Ridge

40
YEARS
1972-2012



Southern
Division
NSP



Southern Division Calendar & Staff Directory

Please refer to the **Division Website** for updated schedules!

www.southernsp.org

The calendar is flexible dependant on the weather – please check the calendar and/or with your patrol representative / Region Director for the most up-to-date changes.
